



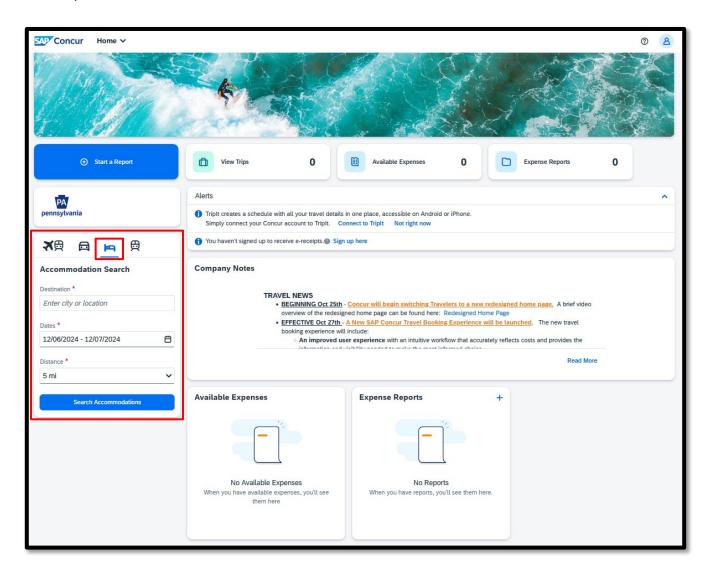
Last Updated 12/18/2024

User Guide – Booking a Hotel

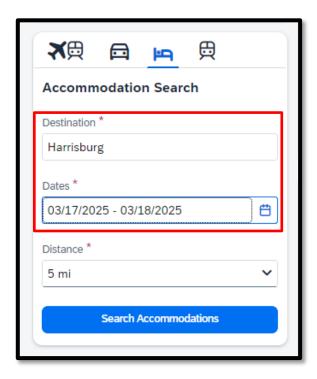
This guide is intended to walk an employee through the basics of how to book a hotel with SAP Concur.

Book a Hotel

- 1. Sign into SAP Concur to access your home page. [Reference: SAP Concur User Guide Signing In]
- 2. In the Trip search section, select the Hotel tab.

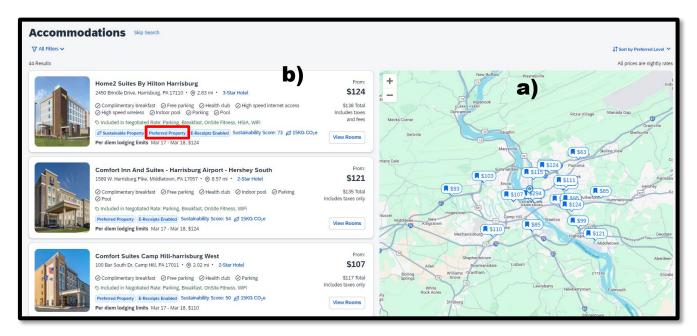


- 3. Enter your destination in the Destination search box.
- 4. Enter your check-in and check-out dates.

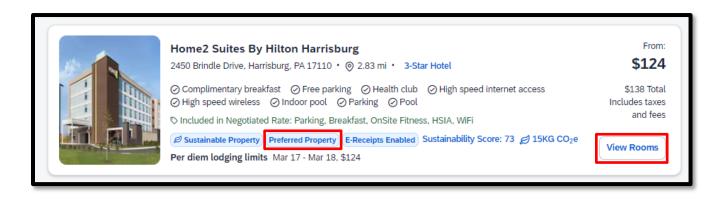


- 5. The hotel selection screen consists of:
 - a. a map of the area; and
 - b. a list of available hotels with a View Rooms button.

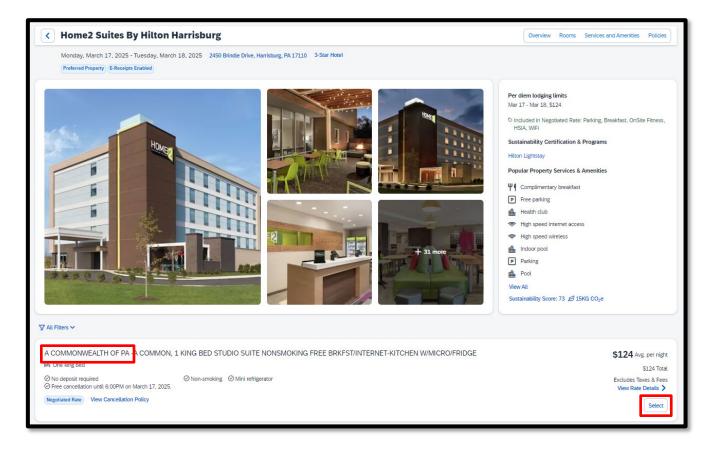
Review the map to ensure the location is accurate. Preferred hotels must be selected when traveling within Pennsylvania and available within a reasonable distance to worksite. Out-of-policy hotels will display an orange alert icon and business justification must be provided to proceed.



6. Choose a preferred hotel, if available, and click **View Rooms** to see additional details such as the available rooms and amenities for the Commonwealth of PA rate.

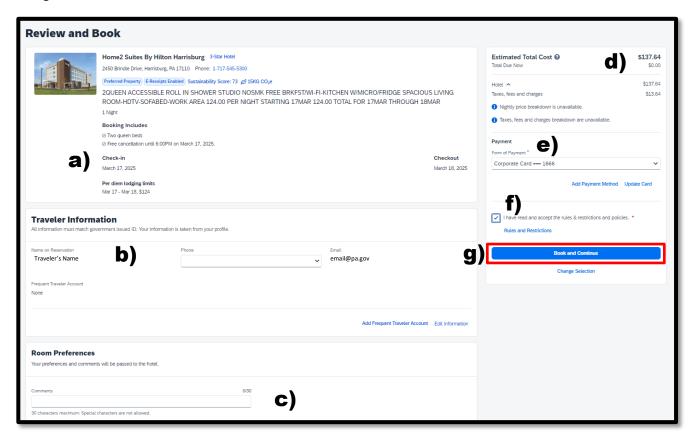


7. Click the **Select** button next to the Commonwealth of Pennsylvania room type.

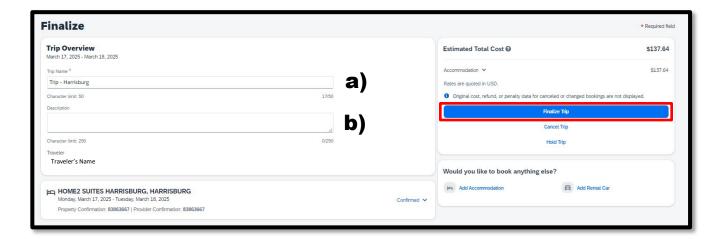


- 8. On the Review and Book page:
 - a. Review Check-in and Checkout dates.
 - b. Review your contact details.
 - c. Enter any room preferences.
 - d. Review the price summary.
 - e. Select a payment method. If you have a Corporate Travel Credit Card, it will be prepopulated here and will be used to reserve the room. If you do not have one, a personal credit card will need to be entered.
 - f. Accept the rules & regulations and policies.

g. Click the Book and Continue button.



- 9. On the **Finalize** page, enter additional information about your trip.
 - a. **Trip Name** the first segment searched will be pre-populated. The trip name can be changed and will appear on the itinerary that will be sent to you.
 - b. **Description** this is an optional field.
- 10. Click the Finalize Trip button to complete the booking.



11. The hotel booking is finished.

