# Redevelopment Assistance Capital Program (RACP)

Partner Portal User Guide

November 2024

# Partner Portal User Guide (External)

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#### 1.0 Introduction

The Partner Portal is an external facing module used by the program office for collecting and/or sharing information with an applicant or grantee after a funding award has been made. Features include Project Management Proposal (PMP) submission, Application Review report submission, document uploads, and invoice submission.

Partner portal access is assigned individually to a user for single or multiple applications. Each user must be granted access to an application in the partner portal by RACP program staff.

In order for Partners to be viewable in the "Assign Partner" list, the Partner (first-time user) has to complete the one-time process of setting up their profile in the Partner Portal.

Types of access include the following categories:

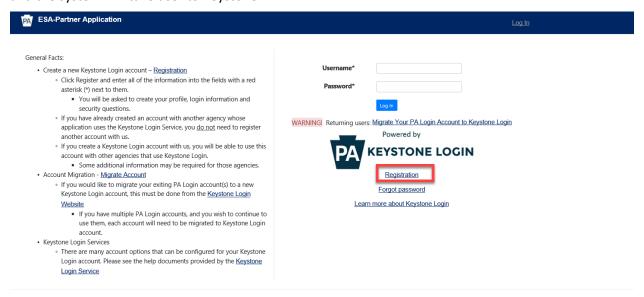
- **Read only:** Allows users to view the submitted application(s). Users won't be able to edit or upload documents in the Partner Portal. Once the application reaches the Legal Process Complete workflow stop they will no longer be able to view the application.
- **Upload Documents:** Allows users to upload documents as requested by program area.
- **Review:** Allows users access to ESA workflow (needed for PMP submission). Once the application reaches the Legal Process Complete workflow stop they will no longer be able to view the application.
- **Viewer:** Allows users to view the submitted application(s) past the Legal Process Complete workflow stop.

#### **Partner Portal Link**

https://apps.grants.pa.gov/esa-partner

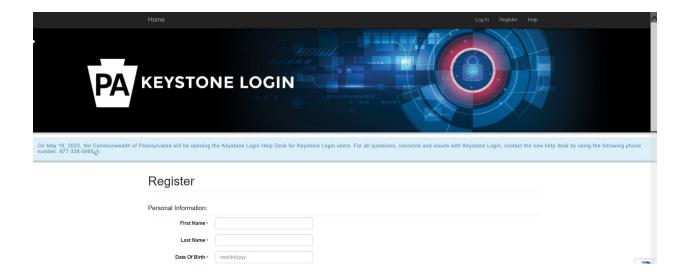
# 2.0 Partner Portal – Section for External Users

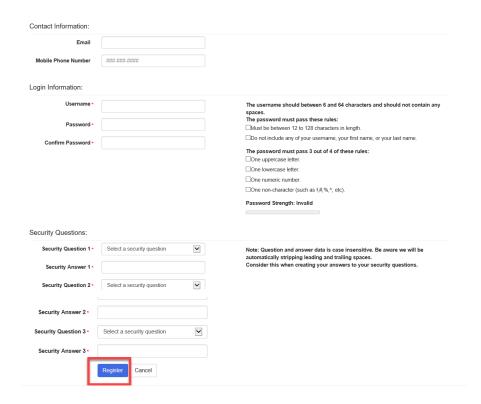
If users don't have an account to Keystone Login, click Registration highlighted in the main login page and the system will take user to Keystone



### 2.1 New User Registration

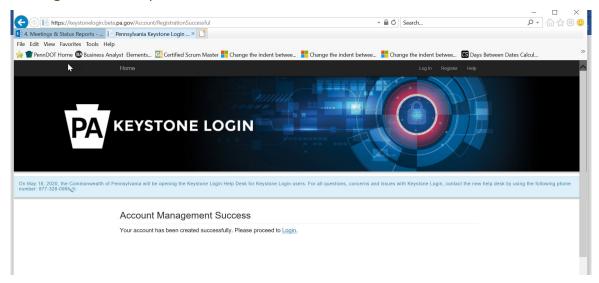
Enter all the information in the fields marked in the right margin by a red asterisk and click Register. *These are required fields.* The rest of the fields are optional.





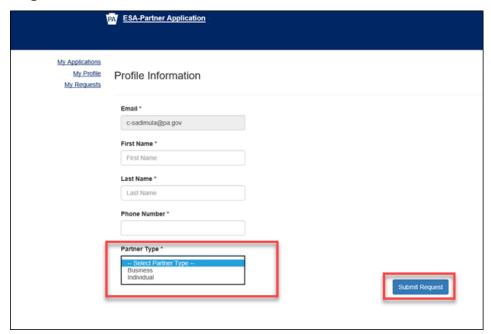
- First Name: Enter your first name.
- Last Name: Enter your last name.
- > Date of Birth: Enter your date of birth.
- Email: Enter your email address.
  - Note: user must enter a valid email address during the registration process.
- Mobile Phone Number: Enter your Mobile Phone Number. This field is optional.
- ➤ **Username:** Create a user name. The username must be between 6 and 64 characters without any spaces.
- ➤ **Password:** Create your password here. The password must be between 12 and 128 characters and should follow 3 out of 4 rules as listed below:
  - One uppercase letter
  - One lowercase letter
  - One numeric number
  - One non-character (such as! #,%,^, etc.).
- Confirm Password: Re-enter your password. This field has the same restrictions as the Password field.
- Security Questions: This is a security question in case user loses or forgets their username or password. It helps to confirm user's identity since it will be a unique question.

#### 2.1.1 Registration Complete and Continue



After user logs in back to the Partner Portal with the new Username and Password, the system will take the user to the page where partner profile needs to be setup. In order for Partners to be viewable in the "Assign Partner" list, the Partner (first-time user) has to complete the one-time process of setting up their profile in the Partner Portal. The next section shows required steps to create user profile in the Partner Portal.

#### 2.1.2 Creating User Profile

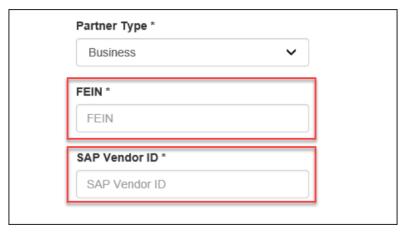


> Enter First and Last Name in the field.

- > Enter Phone Number in the field.
- > Select Partner Type from the dropdown option. User can choose **Business** or **Individual**.

#### 2.1.2.1 Business Partner Type

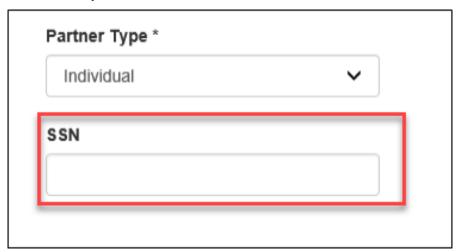
If user chooses Business in Partner Type field, they are required to enter their business's FEIN and SAP Vendor ID and click Submit Request as shown in the below screenshot.



#### 2.1.2.2 Individual Partner Type

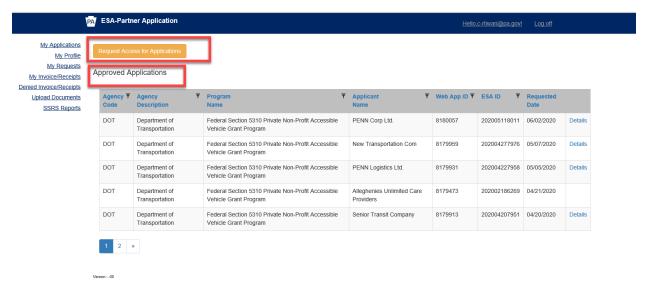
If user chooses Individual in Partner Type field, they may enter their Social Security Number (SSN) and click Submit Request as shown in the below screenshot.

Note: SSN is not a mandatory field.



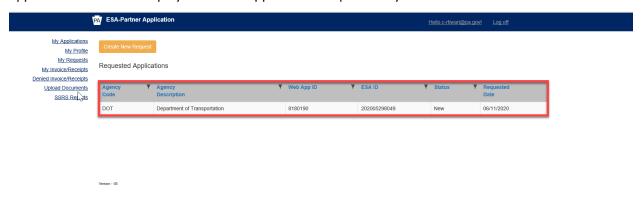
# 2.2 Request Access for Applications

When the Partner completes their profile in the Partner Portal, the Approved Applications appears as shown below.

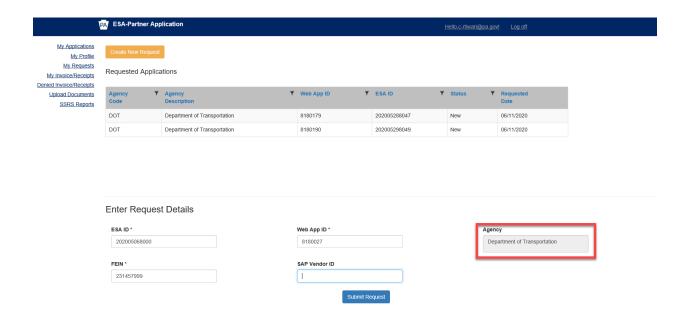


Click Details in the rightmost column to view the Electronic Single Application (ESA) application details. Please refer to Section 2.3 for the detailed information.

To request access for a new application, Partner clicks "Request Access for Application." When the partner clicks "Request Access for Application "in the *Approved Applications* screen, the *Requested Applications* screen is displayed with all applications requested by Partner.



To request a new application, click Create New Request. Enter the required fields in the **Enter Request Details** screen as shown in the below screenshot:

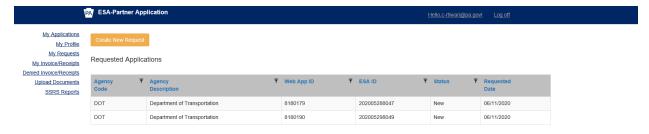


- ➤ Enter ESA ID. ESA ID is a 12-digit number that is auto populated when the Web App ID is entered.
- The Web App ID. is a 7-digit application ID number that is auto populated when the ESA ID is entered.
- > Enter FEIN.
- The SAP Vendor ID is optional.

Note: Fields marked with an asterisk (\*) are required. The Agency name will automatically populate in Agency field at the right side of screen.

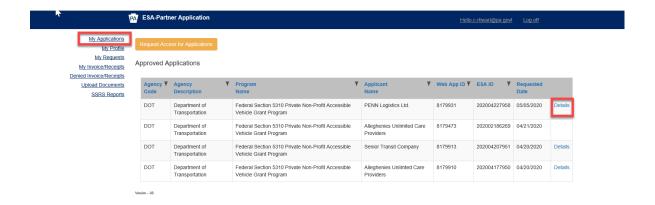
The user can enter either one of these – ESA ID or Web App ID. The number that is not manually entered will be auto populated in the blank field.

- FEIN is a 9-digit number Federal Employer Identification Number
- SAP Vendor ID is a 6-digit number provided by the Commonwealth to receive payment.
- Click Submit Request. The new application appears at the top of the table with New Status. To create further requests, click Create New Request.



# 2.3 Review the Submitted Applications

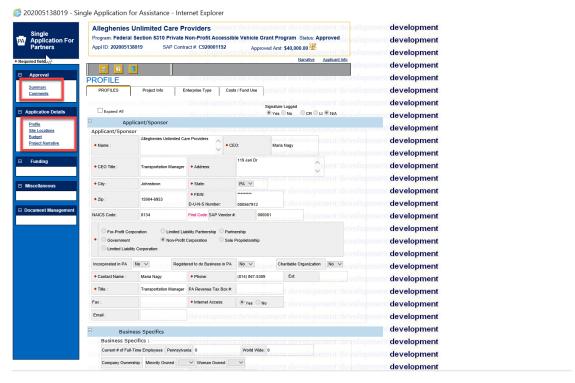
Click My Applications link at the left side of screen.



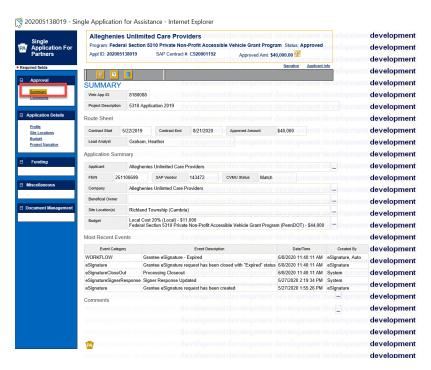
Click on details link at the rightmost column of table to open the ESA application details. The Partner will be able to see the application details in ESA. The Partner will only be able to see information based on access provided by program users in ESA module. The below section describes ESA application details.

#### 2.3.1 ESA Application Details

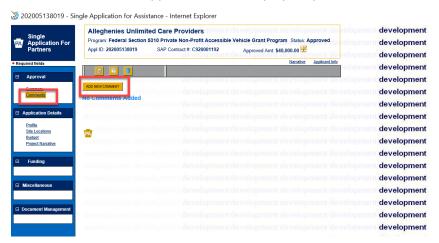
Application details section displays information submitted by applicant in Electronic Single Application Web (ESAW)



• Summary under Approval Section provides project description, Application Summary, and recent activities as shown in the below screenshot.

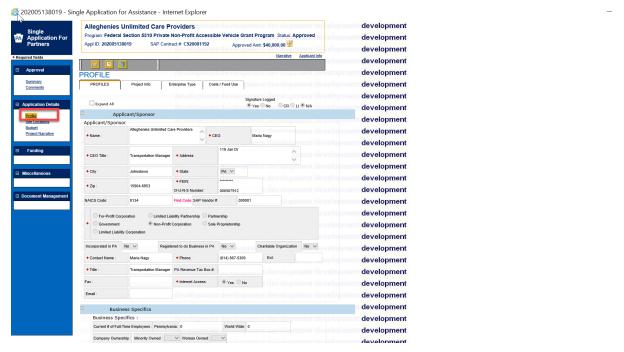


Comments under Approval Section displays any entered comments.

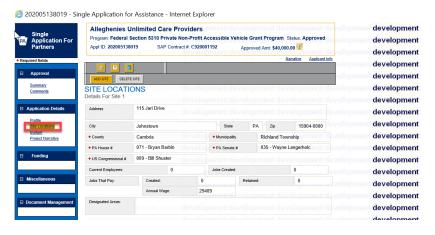


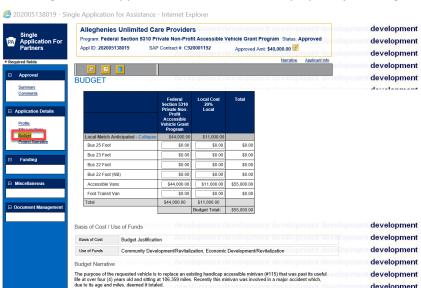
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• Profile under Application Details Section displays information about Applicant's profile and their organization.



• Site Locations under Application Details Section displays information about Project Site location (s).

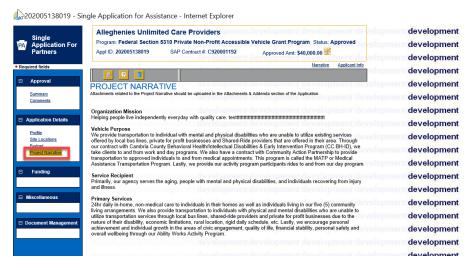




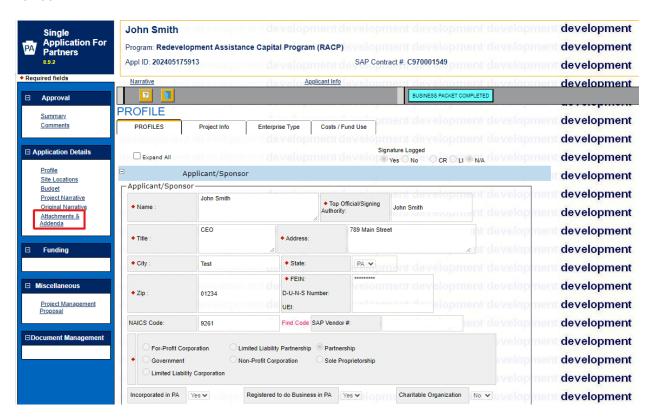
Budget under Application Details Section displays Project Budget details.

Project Narrative under Application Details Section displays information about Project Narrative provided by Applicant.

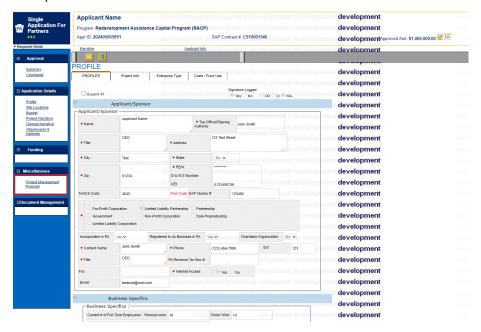
development



 Attachments & Addenda Section displays information from the e-Application Addenda provided by Applicant



 Project Management Proposal (PMP) under Miscellaneous Section is where the PMP will be uploaded

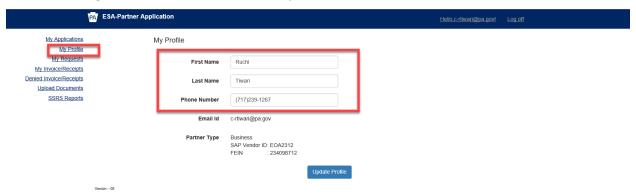


 Electronic Storage link under the Document Management section displays document submitted by Partner via Partner Portal or documents uploaded by Program users. For Partners to access Electronic Storage page, program users need to provide partners access to "Document Management" user page.

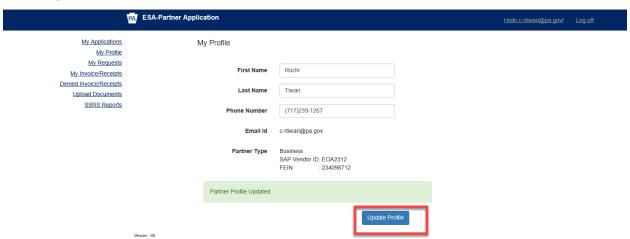


# 2.4 Add or Change a Profile

To add or change user information, Click on "My Profile."

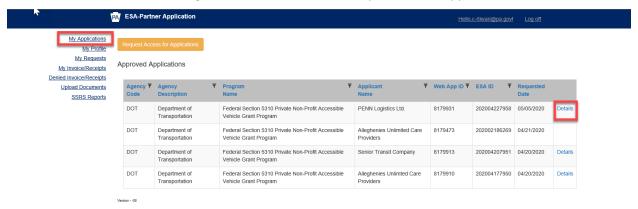


After updating the profile information, click "Update Profile." The system displays the message, **Partner Profile Updated**, at the bottom of the screen as shown below:

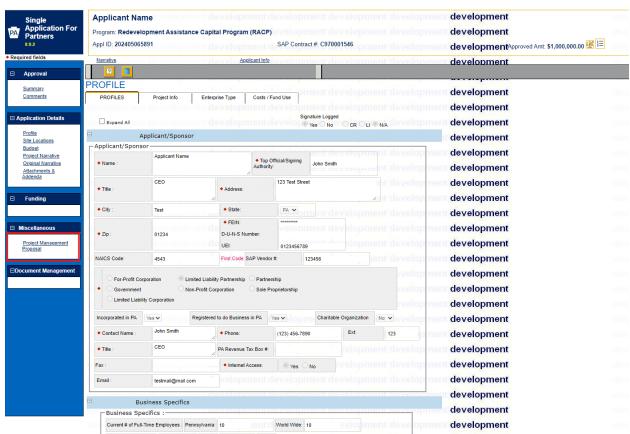


# 2.5 Project Management Proposal Submission

After logging into the Partner Portal, user will Click My Applications link at the left side of screen. User will Click on details link at the rightmost column of table to open the ESA application details.

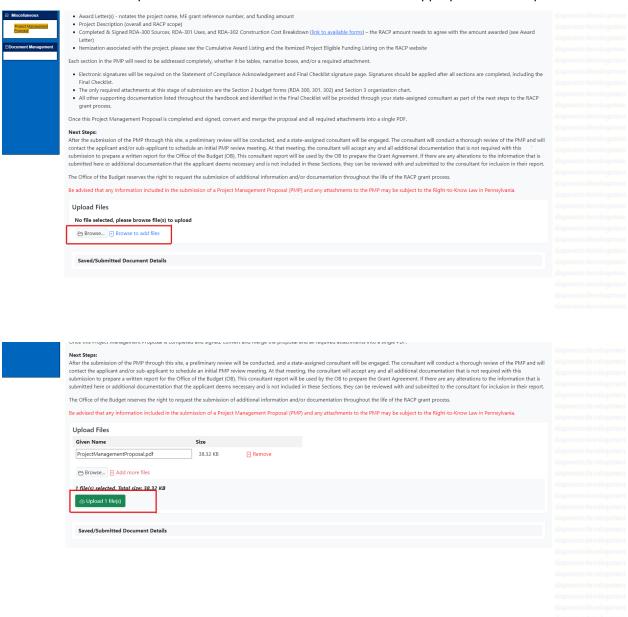


Users should now click "Project Management Proposal" under the "Miscellaneous" section on the left hand side of the page.

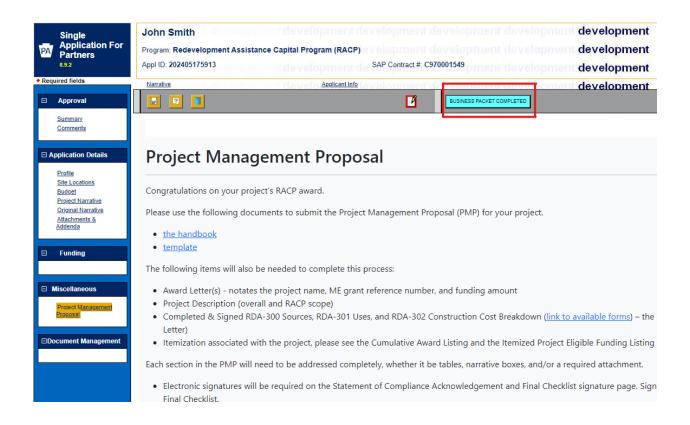


Users should read the information given on this page and verify that all items are completed and available before uploading any PMP documents.

User will then Click "Upload Files" Select "Browse..." and choose the appropriate file to upload.



After Clicking Upload users should scroll back to the top of the page and click "Business Package Completed" to complete the submission. This will move the PMP into an OB review status, if revisions are needed to the submission you will be notified via email and requested to resubmit the PMP once all delinquencies are resolved.

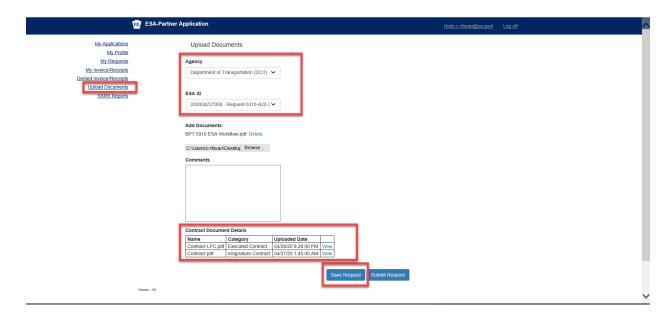


# 2.6 Upload Documents

This option allows users to upload documents as requested by program area.

- To upload documents, Grantee clicks on the Upload Documents button.
- Select the Agency and ESA ID.
- Click Browse to upload documents.
- Enter a text under Comments field and click "Save Request" to save the request or "Submit Request" to submit the request to Program area.

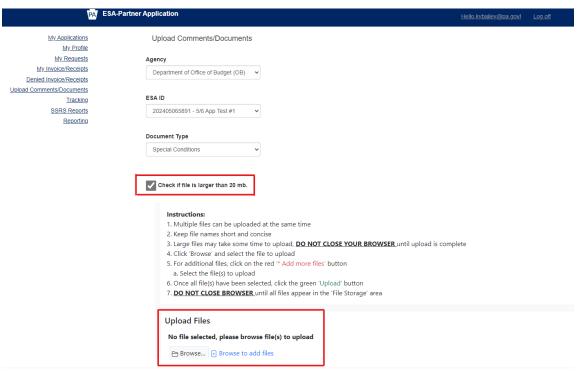
Note: external user can view the Executed Contract (Legal Process Completed) document in Contract Document Details section as shown below.

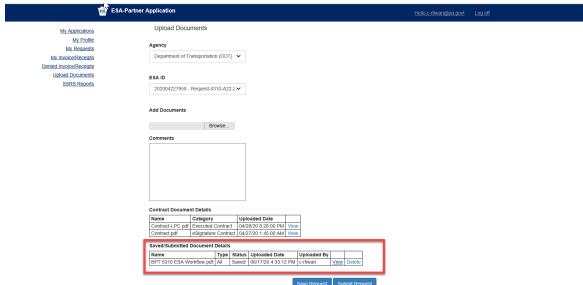


 If user clicks Save Request, the system will display the saved request under "Saved & Submitted Document Details" as shown below. User can submit the saved request by clicking on "Submit Request" button.

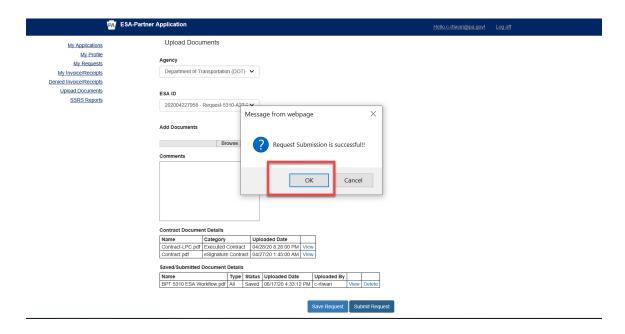
For files larger than 20 mb, the system requires users to check the "Check if file is larger than 20 mb" button near the center of the page. Once the uploader loads, users may upload desired files then click the green "Upload file(s)" button. Once uploaded, large files are saved automatically.

- Select the Agency and ESA ID, and document type.
- Click the "Check if file is larger than 20 mb"
- Click Browse to select documents for upload.
- Click the green "Upload file(s)" button.





 If user clicks Submit Request, the system will display the pop-up message "Request Submission is successful!"



• Click Ok and this will submit the request to Program Area. The system will display the submitted request under "Saved & Submitted Document Details" as shown below.