pennsylvania
DEPARTMENT OF HUMAN SERVICES
OFFICE OF MENTAL HEALTH AND
SUBSTANCE ABUSE SERVICES

NTE Segment Changes
Effective Date: 07/01/2022

In accordance with Bulletin OMHSAS-21-09 OMHSAS had expanded the NTE layout for Professional HealthChoices Behavioral Health encounters to allow the inclusion of an additional procedure code modifier **95** when the service is delivered in a Place of Service (POS) 02 (Telehealth) but done via telephone or audio only. However, effective 7/1/2022, this bulletin has been replaced with Bulletin OMHSAS-22-02.

OMHSAS-22-02 requires that modifier **FQ** replace modifier **95** for telephone audio only services effective for dates of service on or after 7/1/2022 and that modifier 95 be discontinued effective 6/30/2022. Also, Telehealth Place of Service codes have expanded as follows:

02 - Telehealth Provided Other than in Patient's Home
10 - Telehealth Provided in Patient's Home

The **Telehealth procedure code modifier** continues to be placed after the Evidence Based Programs and Practices (EBPP) subfields.

```
NTE*ADD*aabbcccde|ff|C|gggggggggggggg|hhh|iii|jjj|kkk|lll|mm~   aa =
```
Category of Aid
bb = Category of Service
ccc = Rendering Provider Specialty d =
Value-Based Purchasing Indicator e = Out-
of-Network Indicator
ff = EPSDT code
"C" for ICWC service lines (for our Integrated Care Wellness Centers if applicable)
gggggggggggggg = 13 digit MPI+Service Location of the DCO (if applicable).) hhh =
First EBPP code (if applicable)
iii = Second EBPP code (if applicable) jjj =
Third EBPP code (if applicable) kkk = Fourth
EBPP code (if applicable) lll = Fifth EBPP code
(if applicable)
mm = Telehealth Procedure Code Modifier

Please see NTE Technical Assistance Document for full details regarding reporting NTE information. If you have any questions, please contact ra-pwomhsas837issues@pa.gov. Thank you.

OMHSAS 837 Issues

Attachment: NTE Segments for BH Encounters

INTRODUCTION

HIPAA 837 transaction sets include the optional use of NTE segments for the transmittal of free-form data. When used, the content of the NTE segments is based upon prescribed specifications known to both the submitter and receiver. Pennsylvania's Office of Mental Health and Substance Abuse Services (OMHSAS) has specified which data elements are to be included in NTE segments within all HealthChoices Behavioral Health encounters.

All encounters submitted to Pennsylvania PROMISe™ must comply with the ASC X12 Technical Report Type 3 (TR3) standards, commonly referred to as "the Implementation Guides." The X12 standards specify acceptable placement of NTE segments within encounters. All HealthChoices Behavioral Health encounters must contain one or more NTE segments thereby assigning specific attributes to every service being reported. This requirement may be satisfied by a combination of one claim note (Loop 2300) and/or one or more-line notes (Loop 2400) in accordance with the Professional 837 TR3.

NTE SEGMENTS in ENCOUNTERS

NTE segments can describe every service in an encounter. This can be accomplished with any one of the following

   a. One claim note (Loop 2300).
   b. One Line note for each service line (Loop 2400).
   c. One claim note and one or more line notes when a service line value overrides the claim note values.

NTE01 must be set to "ADD"

NTE02 must adhere to the layout noted below.

```
NTE*ADD*aabbcccde|ff|C|ggggggggggggg|hhh|iii|jjj|kkk|lll|mm~
```
> aa = Category of Aid
> bb = Category of Service
> ccc = Rendering Provider Specialty
> d = Value-Based Purchasing Indicator
> e = Out-of-Network Indicator
> ff = EPSDT code
> "C" for ICWC service lines (for our Integrated Care Wellness Centers if applicable).
> ggggggggggggg = 13 digit MPI+Service Location of the DCO (if applicable).
> hhh = First EBPP code (if applicable) For ICWC encounters only.
> iii = Second EBPP code (if applicable) For ICWC encounters only.
> jjj = Third EBPP code (if applicable) For ICWC encounters only.
> kkk = Fourth EBPP code (if applicable) For ICWC encounters only.
> lll = Fifth EBPP code (if applicable) For ICWC encounters only.
> mm = Telehealth Procedure Code Modifier.

There is currently a limit of 5 Evidence Based Program & Practices (EBPP) codes for each service line. The highlighted fields are expected for Integrated Community Wellness Center (ICWC) encounters.

Effective with dates of service on or after 9/30/2021, OMHSAS had expanded the NTE layout for Professional HealthChoices Behavioral Health encounters to allow the inclusion of a Telehealth procedure code modifier **95** when the service is delivered in a Place of Service (POS) 02 (Telehealth) but done via telephone or audio only.

NTE Segments for BH Encounters

Revised 07/05/2022

However, OMHSAS-22-02 now requires that modifier **FQ** replace modifier 95 for telephone audio only services effective with dates of service on or after 7/1/2022 and that modifier 95 be discontinued effective 6/30/2022. Also, Telehealth Place of Service codes have expanded as follows:

02 - Telehealth Provided Other than in Patient's Home
10 - Telehealth Provided in Patient's Home

This Telehealth procedure code modifier is very important for the Department's reporting as it will help demonstrate the need for a telephone or audio only option.

The Telehealth Procedure Code Modifier subfield has a length of 2 bytes and is placed after the EBPP subfields.

NTE Layout for Encounters

SUBFIELD NAME	LENGTH	DESCRIPTION	USAGE	FROM	TO
Category of Aid	2	Numeric. Leading zero if needed.	Required	1	2
Category of Service	2	Numeric. Leading zero if needed.	Required	3	4
Rendering Provider Specialty	3	Numeric. Leading zeros if needed.	Required	5	7
Value-Based Purchasing Indicator	1	V = Value-Based Purchasing service SPACE = other than Value-Based Purchasing	Required	8	8
Out-of-Network Indicator	1	Y = Billing Provider is NOT in the MCO's network N = Billing Provider is in the MCO's network	Required	9	9
|	1	Vertical bar	Required	10	10
EPSDT Code	2	Alphanumeric. Blank fill with spaces for null entry.	Required	11	12
|	1	Vertical bar	Required	13	13
Service Line Type Indicator	1	Alphanumeric "C" for ICWC service lines. Single space for non-ICWC service.	Required	14	14
|	1	Vertical bar	Required	15	15
DCO MPI + Service Location	13	Concatenated MPI and Service Location for the DCO if applicable. Blank fill with spaces for null entry	Required	16	28
|	1	Vertical bar	Situational	29	29
EBPP Code 1	3	Three-digit code, including leading zero. Up to five EBPP codes are reported for ICWC encounters.	Situational	30	32

NTE Segments for BH Encounters

Revised 07/05/2022

		See **Additional Technical Notes** below for instructions on omitting and reporting null values.			
		1	Vertical bar	Situational	33	33
EBPP Code 2	3	Three-digit code, including leading zero.	Situational	34	36
		1	Vertical bar	Situational	37	37
EBPP Code 3	3	Three-digit code, including leading zero.	Situational	38	40
		1	Vertical bar	Situational	41	41
EBPP Code 4	3	Three-digit code, including leading zero.	Situational	42	44
		1	Vertical bar	Situational	45	45
EBPP Code 5	3	Three-digit code, including leading zero.	Situational	46	48
		1	Vertical bar	Situational	49	49
Telehealth Procedure Code Modifier	2	"FQ" required for Telehealth services via telephone/audio only (effective 7/1/2022). Two SPACEs or omitted for non-Telehealth	Situational	50	51

Additional Technical Notes:

The contents of the NTE segments must follow the following rules:

- Subfields cannot be compressed due to the occurrence of spaces or nulls. For example, the Value Based Purchasing Indicator must always occupy 1 byte.
- Trailing null values for situational subfields may be omitted along with its preceding vertical bar. See Correct Examples 4 through 7 below.

CORRECT
```
1. NTE*ADD*1122333VN|  |C|1000000012002|001|002|003|004|005|FQ~
2. NTE*ADD*1122333VN|  |C|1000000012002|001|   |   |   |   |FQ~
3. NTE*ADD*1122333VN| | |            |   |   |   |   |   |FQ~
4. NTE*ADD*1122333VN|  |C|            |001|002|003|004|005~
5. NTE*ADD*1122333VN|YB|C|            |001|002|003|004|005~
6. NTE*ADD*1122333VN|YM|C|            |001|002|   |   |  ~
7. |001|002~
8. NTE*ADD*1122333VN|  | | |          ~
```

INCORRECT
```
1. NTE*ADD*1122333VN|  |C|1000000012002|001|002|003|004||FQ~
2. NTE*ADD*1122333VN|  |C|1000000012002|001|002|003|004|FQ~
3. NTE*ADD*1122333VN|||            |001|002|003|004||FQ~
4. NTE*ADD*1122333VN|  |C|1000000012002|FQ~
5. NTE*ADD*1122333VN|||1000000012002|~
```