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Click where highlighted

What is SIDES?

SIDES stands for the State Information Data Exchange System. It's a software tool that empowers states, employers, Third Party Administrators (TPAs) and Professional Employer Organizations (PEOs) to respond to unemployment insurance requests quickly, accurately, and securely. This guide shows employers how to respond to Separation Information requests.

SIDES E-Response

SIDES E-Response is an online tool for employers to respond to state unemployment insurance requests quickly, accurately, and securely. Built specifically for ease of use, employers can log into the website and submit responses easily anytime, anywhere.

Requirements

SIDES E-Response only requires an internet connection.

There is no cost to use SIDES E-Response.

Benefits

- Easy to use / consistent format
- Secure transmission of responses
- Reduces personnel time and effort
- Reduces UC contribution rates
- Enhances integrity of the UC program in PA



NOTICE OF SIDES SEPARATION

Date Mailed: MM/DD/YYYY

Employer Name

Street Address
City, State ZIP Code

e

Claimant:

CLAIMANT NAME Claimant ID: 01234567

Claim Effective Date (BYB):

MM/DD/YYYY

Benefit Year Ending Date (BYE):

MM/DD/YYYY

NOTIFICATION EMAIL

You have a Pennsylvania Unemployment Compensation (UC) SIDES E-Response Request(s) for Separation Information that requires a response. This request concerns an individual who has identified you as his/her separating employer when filing an application for Pennsylvania UC benefits. 34 PA Code §63.53(a) requires that an employer responds to Notices of Application and Requests for Separation Information within 4 business days.

Log on to https://uisides.org/ to view your SIDES E-Response request(s) and select the radio button for "Separation Information".

Employer Name: EMPLOYER NAME

Your FEIN will be in the following format: XXXXXXXXX (9 digits with no hyphen)

Your State Account Number will be in the following format: XXXXXXX (7 digits with no hyphen)

Your SIDES E-Response PIN is: 12345678

IF YOUR EMAIL ADDRESS CHANGES, you must IMMEDIATELY notify the Initial Claims Unit of the new email address. Contact us as follows:

By email: PASIDES@pa.govBy FAX: 717-346-3174By phone: 717-783-0612

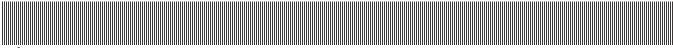
Providing a new email address to any other agency/office within the department does not guarantee that future notices of pending SIDES E-Response information requests will be sent to the new email address.

SIDES E-Response is the most efficient and timely way for you to provide information to the department that is relevant to an individual's UC claim. Your participation in the eligibility determination process helps the department prevent erroneous UC benefit payments that can affect your UC tax rate.

Under Act 75 of 2013, if an individual is overpaid UC benefits because the individual's employer or an agent of the employer failed to respond in a timely or adequate manner to a request by the department for information regarding the individual's eligibility for compensation, the employer's account will not be credited when the overpayment is established.

If you have any questions or need assistance, please contact the Initial Claims Unit by email at PASIDES@pa.gov or by phone at 717-783-0612.

Auxiliary aids and services are available upon request to individuals with disabilities.





Go to https://benefits.uc.pa.gov/

Individual

Welcome to Pennsylvania's Unemployment Compensation (UC) system. Apply and manage your UC benefits anytime, anywhere. Self-Services available include:

- File or Reopen a Claim
- File for Weekly UC Benefits
- Check Claim Status
- View Benefit Payments
- File a Benefit Appeal

Employers

The UC system provides employers a helpful online tool to manage UC benefit requests and account information.

Self-Services available include:

- Respond to Requests, Fact-finding inquiries, and Trade Readjustment Allowances.
- View Determinations
- SIDES E-Response Portal

Third Party Administrators

The UC System also offers TPAs the opportunity to manage UC benefit requests and account information on behalf of their clients. Self-Services available will vary depending on the TPA/Employer relationship.

Respond to Requests, Fact-finding inquiries, and Trac DIRECT ent Allowances.

Please enter your User Name and Password below before you continue. If you have not previously registered on this system, follow the instructions in the Create a User Account section to create a new account that allows you to access additional system features.

For help click the information icon next to each section.



Option 1 - Already Registered

User Name:

[User Name]

Password:

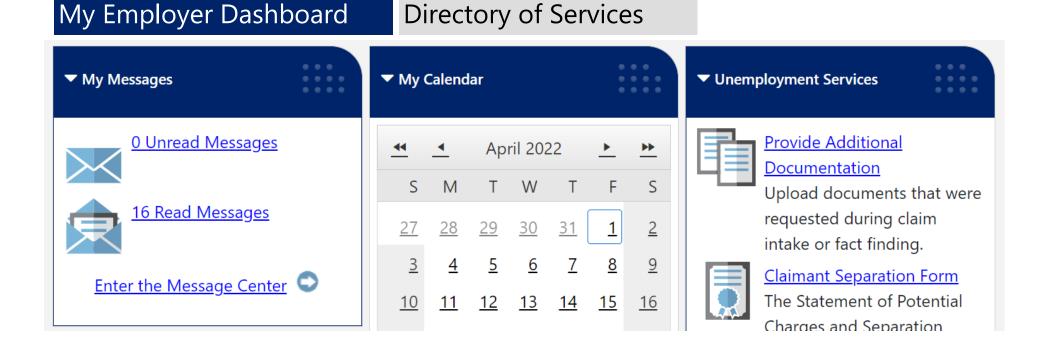


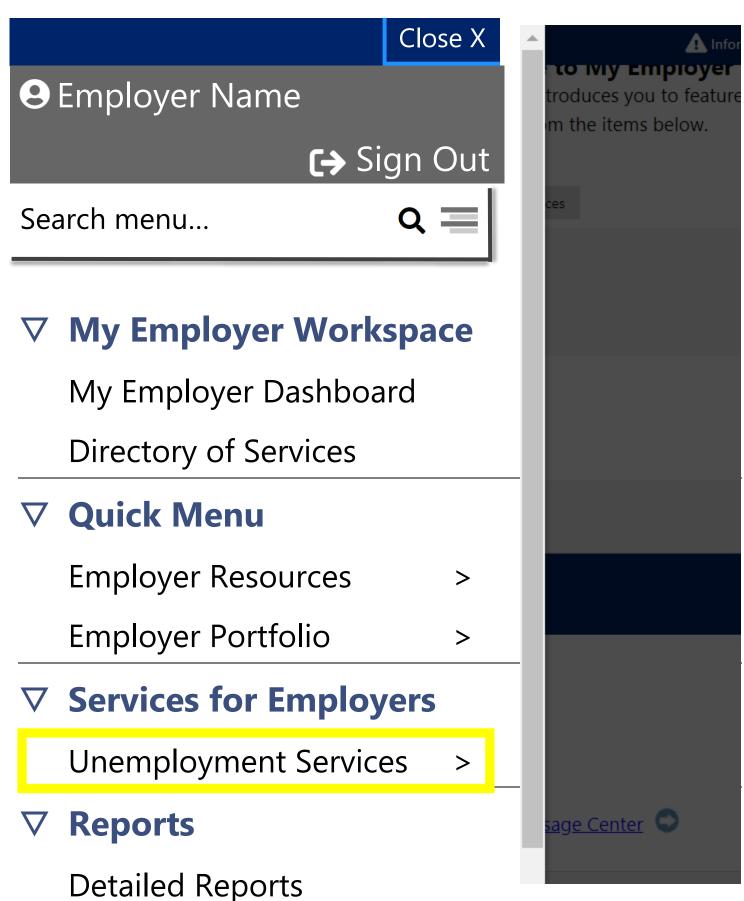
Sign In



Welcome to My Employer Workspace [User Name], <u>View your Profile and Contact Information</u>.

This page introduces you to features available in the system, lets you customize the content you are interested in, and offers suggestions to you. Please make a suggestion from the items below.





Unemployment Services



Notice of Separation

Separation Notice Alleging

Disqualification

Provide Additional Documentation

Appeals

Protest Potential Benefit

Mass Layoff

Labor/Non-Labor Disputes

Enter Trade Act Affected Employees

Complete TRA Request for

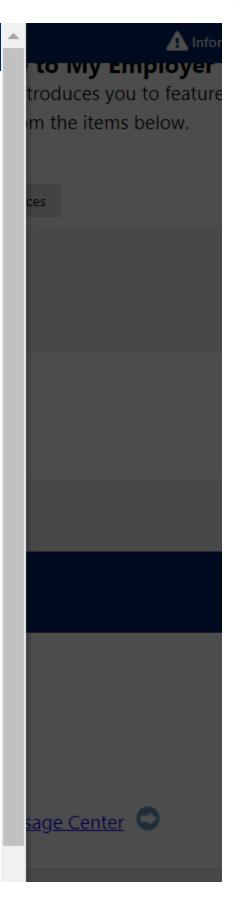
Employment Information

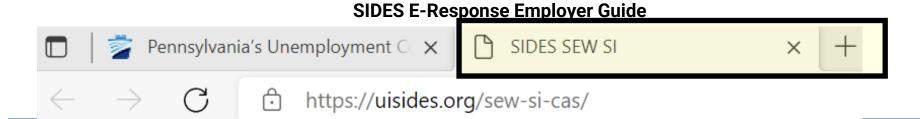
▽ SIDES E-Response

Separation Information (SI)

View & Protest Employer Charges

Shared-Work Program







State: PA

FEIN: 231234567

SEIN: 0012345

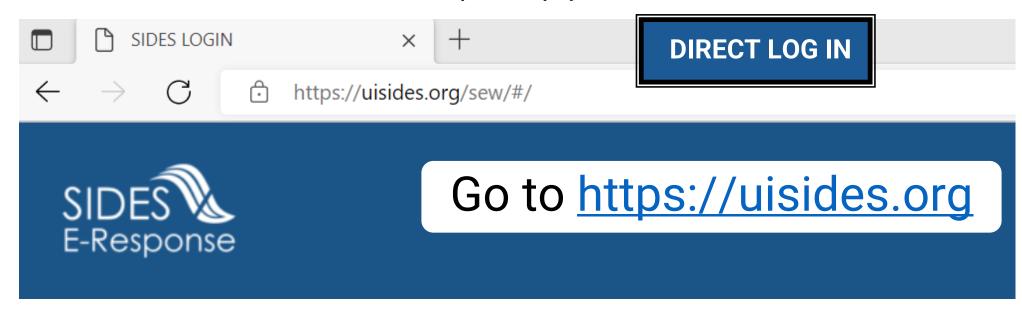


User Guide

Separation Information Requests

☐ Hide submitted records

Name 1	SSN \$	Due Date ▲	Response Status 1
CLAIMANT NAME 1	000-00-0001	MM/DD/YYYY	Not Started
CLAIMANT NAME 2	000-00-0002	MM/DD/YYYY	In Progress
CLAIMANT NAME 3	000-00-0003	MM/DD/YYYY	Submitted
CLAIMANT NAME 4	000-00-0004	MM/DD/YYYY	Not Started
			CONTINUE



State:

Exchange:

Federal Employer Identification Number:

State Employer Identification Number:

Pin/Access Code:



Log in Assistance

Log In

Supported Browsers



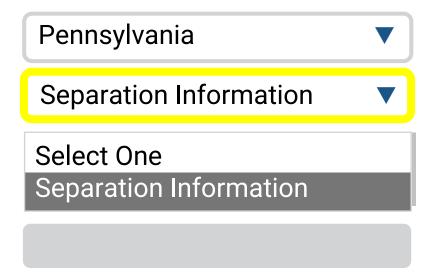
State:

Exchange:

Federal Employer Identification Number:

State Employer Identification Number:

Pin/Access Code:



Log In
Log in Assistance
Supported Browsers



State: Pennsylvania Exchange: Separation Information Federal Employer Identification Number: 231234567 0012345 State Employer Identification Number: 12345678 Pin/Access Code: Log In Log in Assistance

Supported Browsers



START RESPONSE

State: PA

FEIN: 231234567

SEIN: 0012345



User Guide

Separation Information Requests

☐ Hide submitted records

	Name 1	SSN \$	Due Date ▲	Response Status \$
•	CLAIMANT NAME 1	000-00-0001	MM/DD/YYYY	Not Started
	CLAIMANT NAME 2	000-00-0002	MM/DD/YYYY	In Progress
	CLAIMANT NAME 3	000-00-0003	MM/DD/YYYY	Submitted
	CLAIMANT NAME 4	000-00-0004	MM/DD/YYYY	Not Started



State: PA

FEIN: 231234567

Log Out

SEIN: 0012345

User Guide

Claim Details

Name CLAIMANT NAME 1 SSN 000-00-0001

Claim Number 0123456 Claim Type Regular UI, New Initial Claim

Claim Effective MM/DD/YYYY Request MM/DD/YYYY

Benefit Year Begin MM/DD/YYYY Due MM/DD/YYYY

Response

Status

Not Started

View Request - MM/DD/YYYY

Back

Enter Response



State: PA

FEIN: 231234567

SEIN: 0012345

Log Out

Requests

User Guide Help

Name: CLAIMANT NAME 1 SSN: 000-00-0001 Due: MM/DD/YYYY

Employer

Claimant

Separation

Wages/Payments

D

Employer

Corrected

Employer Name EMPLOYER NAME

FEIN 231234567

SEIN 0012345

Check if applicable.

☐ TPA/Employer Representative receiving this request DOES NOT represent this employer.

□ PEO receiving this request DOES NOT represent this employer.

Save

Close

Next

Claimant

Separation

Wages/Payments



Claimant

Corrected

SSN 000-00-0001

Name Claimant Name 1

Check if applicable.

- □ Claimant did NOT work for this employer.
- □ Claimant was a 1099 or contract employee.
- □ Employer is a Temporary Staffing Agency, and the claimant was working a temporary assignment.
- □ Employer believes this is a fraudulent claim.

Save Close Next

Claimant

Separation

CLAIMANT DID NOT WORK FOR EMPLOYER

3

Claimant

Corrected

SSN 000-00-0001

Name Claimant Name 1

Check if applicable.

- Claimant did NOT work for this employer.
- □ Claimant was a 1099 or contract employee.
- □ Employer is a Temporary Staffing Agency, and the claimant was working a temporary assignment.
- □ Employer believes this is a fraudulent claim.

Save Close Next



Claimant

Corrected

SSN 000-00-0001

Name Claimant Name 1

Check if applicable.

- □ Claimant did NOT work for this employer.
- □ Claimant was a 1099 or contract employee.
- □ Employer is a Temporary Staffing Agency, and the claimant was working a temporary assignment.
- Employer believes this is a fraudulent claim.

Potential identity theft

Select One

Potential identity theft

Claimant still working

Claimant deceased

Claimant incarcerated

Not listed above

FRAUDULENT CLAIM

Back

Save

Close

Next

CONTINUE

4

Claimant

Separation

Wages/Payments

Employment/Separation Information

*Employer's Reason for claimant's separation	Select One	▼
Claimant's stated reason for separation	[Reason for Separation]	
Claimant's stated job title	[Job Title]	
Claimant's job title		
Claimant reported first day of work	MM/DD/YYYY	
What was the claimant's first day of work?		
Claimant reported last day of work	MM/DD/YYYY	
*What was the last day claimant performed work?		
Was this seasonal employment?	□ Yes □ No	

*Employer's Reason for claimant's separation

Laid Off/Lack of Work

LACK OF WORK/LAYOFF



Select One

Temporary Layoff

Laid Off/Lack of Work

Fired Discharge

Vacation/Holiday Shutdown

Asked to Resign

Voluntary Quit

Educational Institution Employee Between Semesters or Terms, Likely to Return

Educational Institution Employee Between Semesters or Terms, Not Likely to Return

Still Employed, Full-Time

Still Employed, Part-Time

Still Employed, Hours Reduced

On Call/Temporary Status

Leave of Absence

Retirement

Suspension

Labor Dispute

Professional Athlete Between Sports Seasons

Disaster Related

Not Listed Above

Refuse To Provide

VOLUNTARY QUIT

FIRED / DISCHARGE

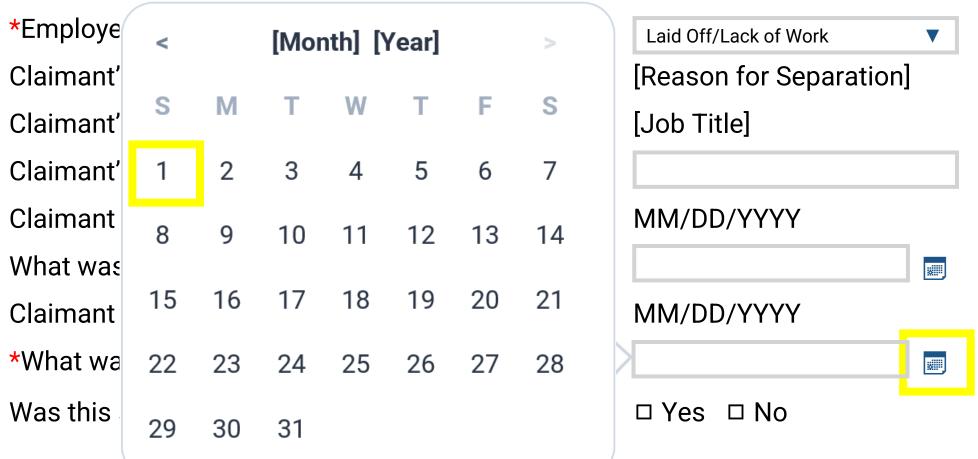
Claimant

Separation

Wages/Payments D

D

Employment/Separation Information



Back

Save

Close

Next

Claimant

Back

Separation

Wages/Payments

D

Employment/Separation Information

*Employer's Reason for claimant's separation Laid Off/Lack of Work Claimant's stated reason for separation [Reason for Separation] [Job Title] Claimant's stated job title Claimant's job title Claimant reported first day of work MM/DD/YYYY What was the claimant's first day of work? 8 MM/DD/YYYY Claimant reported last day of work *What was the last day claimant performed work? MM/DD/YYYY 8 Was this seasonal employment? □ Yes □ No

Save

Close

Next

Employer Claimant Separation Wages/Payments D

Additional Details

Enter any additional information regarding the Laid Off/Lack of Work

Back Save Close Next CONTINUE

Claimant

Separation

CLAIMANT DID NOT WORK FOR EMPLOYER

Additional Details

You indicated the claimant has never worked for this employer. Enter any information you may have about this individual. For example, chose not to work after company was purchased, never heard of this person, claimant worked onsite for a temporary service; if so, please give temporary service information.

Back

Save

Close

Next

CONTINUE

Claimant

Separation

VOLUNTARY QUIT

6

Employment/Separation Information

*Employer's Reason for claimant's separation

Voluntary Quit



*What reason did the claimant give for quitting?

Claimant's stated reason for separati

Claimant's stated job title

Claimant's job title

Claimant reported first day of work

What was the claimant's first day of

Claimant reported last day of work

*What was the last day claimant per work?





No Reason Given

Seek or Accept Other Employment

Health Reasons

Job Dissatisfaction

In Lieu of Discharge

Personal Reasons

Failure to Report for Work/Abandonment

Retirement

Working Conditions

Not Listed Above

Claimant

Separation

Wages/Payments

D

8

8

Employment/Separation Information

- *Employer's Reason for claimant's separation
- *What reason did the claimant give for quitting?

Claimant's stated reason for separation

Claimant's stated job title

Claimant's job title

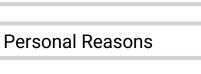
Claimant reported first day of work

What was the claimant's first day of work?

Claimant reported last day of work

*What was the last day claimant per work?

*Did the claimant become separated on the last day they performed work?



[Reason for Separation]

[Job Title]

Voluntary Quit





MM/DD/YYYY



Back

Save

Close

Next

Claimant

Separation

Wages/Payments

D

Quit

Personal Reasons

*Was continuing work available?

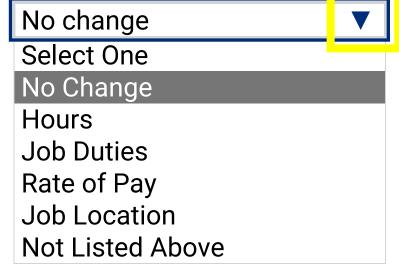
Hiring Agreement

*Were there changes in the claimant's hiring agreement that contributed to the claimant quitting this job?

Actions

*Did the claimant take actions to avoid quitting?

■ Yes □ No



□ Yes ■ No



Notice

Personal Reasons

*Did the claimant give notice?





Employer Claimant Separation Wages/Payments D

Additional Details

Personal Reasons

Provide any additional information regarding the claimant's leaving for personal reasons. For example, care for family members, claimant was moving, completed training program, and was looking for work in that field or is going to school.



Back Save Close Next CONTINUE

Claimant

Separ

FIRED /
DISCHARGE

yments

D

Employment/Separation Information

*Employer's Reason	Fired/Discharged ▼		
*Why was the cla	Not Qualified/Inadequate Perform	nance	
Claimant's stated	Select One		
Claimant's stated Not Qualified/Inadequate Performance Absenteeism/Tardiness		nance	
Claimant's job titl	Failed To Follow Instructions/Policy/Contract		
Drugs Claimant reported Dishonesty			
What was the clai	Failed Employment Requirements		
Claimant reported Theft			
*What was the la	Felony/Misdemeanor, Violation of Law, Criminal, Illegal Acts		
*Did the claimant on the last day th	Property Damage Physical/Verbal Altercation Not Listed Above		

Claimant

Separation

Wages/Payments



8

8

Employment/Separation Information

- *Employer's Reason for claimant's separation
- *Why was the claimant discharged?

Claimant's stated reason for separation

Claimant's stated job title

Claimant's job title

Claimant reported first day of work

What was the claimant's first day of work?

Claimant reported last day of work

*What was the last day claimant per work?

*Did the claimant become separated on the last ■ Yes day they performed work?

Fired/Discharged ▼

Not Qualified/Inadequate Performance ▼

[Reason for Separation]

[Job Title]

MM/DD/YYYY

MM/DD/YYYY

MM/DD/YYYY

□ No

Back | S

Save

Close

Next

Wages/Payments **Employer** Claimant Separation **Discharge** Not Qualified/Inadequate Performance *Was the inadequate performance due to □ Yes □ No carelessness or negligence? *Was the claimant able to meet the employer's □ Yes □ No performance expectations in the past? Final Incident *What was the date of the final incident? 8 MM/DD/YYYY *Describe in detail the final incident that caused the discharge. [Describe the final incident]

Save

Back

Close

Next

Claimant

Separation

Wages/Payments

D



Violate Company Policy

Not Qualified/Inadequate Performance

Did the claimant violate company policy?

■ Yes □ No

*Was the claimant aware of the policy or expected behavior?

■ Yes □ No

*How was the claimant informed of the policy or the expected behavior?



Employer Claimant Separation Wages/Payments D

Who Discharged

Not Qualified/Inadequate Performance

*Who discharged the claimant?	[Name]	
*What is the job title of the person?	[Job Title]	

SIDES E-Response Employer Guide Wages/Payments **Employer** Separation Claimant **Prior Incidents** Not Qualified/Inadequate Performance *Were there prior incident(s)? ■ Yes □ No *What was the date of the prior incident? ::::::: MM/DD/YYYY *Describe the prior incident. [Describe the prior incident] /// *Did the claimant receive a warning □ Yes □ No regarding this incident?

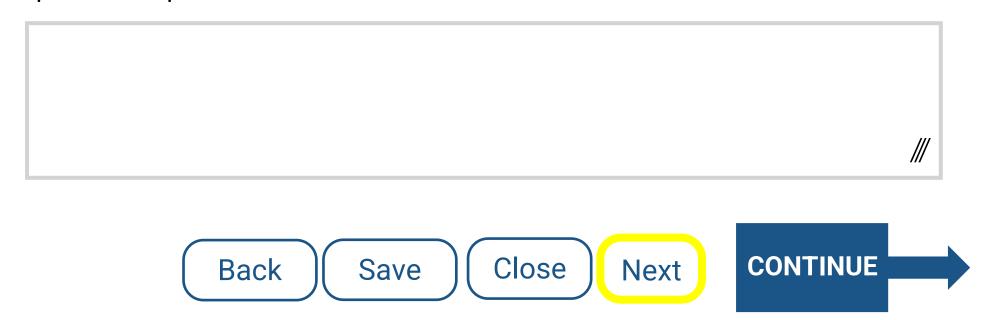
Add Another Prior Incident

Employer Claimant Separation Wages/Payments D

Additional Details

Not Qualified/Inadequate Performance

Enter any additional information regarding the reason for discharge. For example, how was the performance inadequate, what duties were the claimant not qualified to perform.



Claimant

Separation

FRAUDULENT CLAIM

Employment/Separation Information

*Employer's Reason for claimant's separation Still Employed, Full-Time Claimant's stated reason for separation [Reason for Separation] [Job Title] Claimant's stated job title Claimant's job title Claimant reported first day of work MM/DD/YYYY What was the claimant's first day of work? 8 Claimant reported last day of work MM/DD/YYYY *What was the last day claimant performed work? [select today's date] 8 Was this seasonal employment? □ Yes

Employer Claimant Separation Wages/Payments D

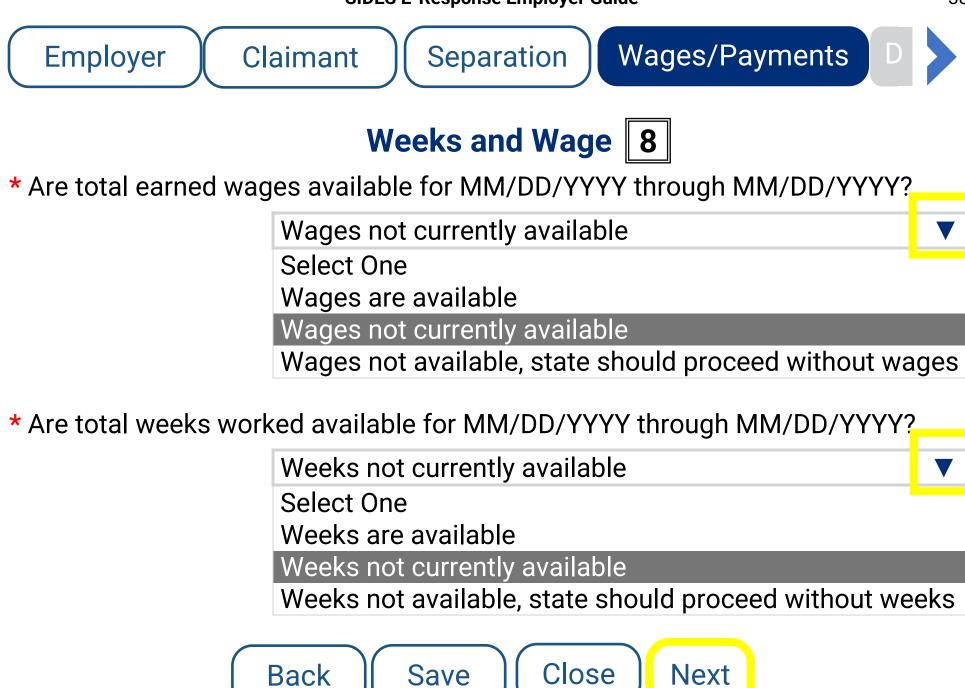
Additional Details

Enter any additional information about whether the claimant is regularly working full-time.

[The individual listed did not file an application for UC benefits. This is a fraudulent claim]



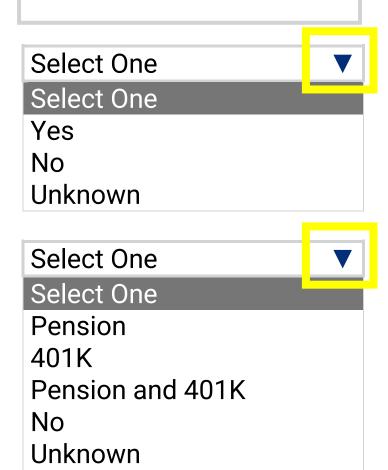




Payment After Separation

Total gross wages earned since MM/DD/YYYY?

- * Did or will the claimant receive any compensation on or after the last day of work (excluding wages for hours worked)?
- * Is or will the claimant receive a company pension and/or 401K disbursement?



Is (or was) the claimant receiving workers' compensation? □ Yes □ No



Wages/Payments tion

Documentation

Preparer

Documentation 10

* Do you have any documents supporting your response? □ Yes ■ No

Back

Save

Close



tion

Wages/Payments

Documentation

Preparer

Revi

Documentation

* Do you have any documents supporting your response? ■ Yes □ No Allowable file formats are csv, jpg, jpeg, pdf, rtf, tiff (tif), txt. The total size of all attachments is limited to 5 megabytes. Scanned PDFs may be too large. For information on how to reduce the size of a PDF click here.

Allowable file formats are csv, jpg, jpeg, pdf, rtf, tiff (tif), txt. The total size of all attachments is limited to 5 megabytes. Scanned PDFs may be too large. By decreasing the dpi size, scanning it in as PDF text or removing some of the extended features of a PDF the size can be greatly reduced. Another option would be to scan it in as a TIFF (TIF) document instead of a PDF. Show less.

Back

Save

Close

tion Wages/Payments

Documentation

Preparer

Rev

Documentation

* Do you have any documents supporting your response? ■ Yes □ No Organize ▼ total size of all Name Date Modified Type Size Documents o large. For Employment Document 1 MM/DD/YYYY HH:MM AM/PM File Type 300 KB Pictures Employment Document 2 MM/DD/YYYY HH:MM AM/PM File Type 300 KB Employment Document 3 MM/DD/YYYY HH:MM AM/PM 300 KB File Type **□** Downloads MM/DD/YYYY HH:MM AM/PM Employment Document 4 File Type 300 KB My Documents **Add Attachment** This PC File Name: **Employment Document 1** Custom Files (*.rtf; ▼ Cancel Open

Back

Save

Close

tion Wages/Payments

Documentation

Preparer

Revi

Documentation

- * Do you have any documents supporting your response? Yes □ No Allowable file formats are csv, jpg, jpeg, pdf, rtf, tiff (tif), txt. The total size of all attachments is limited to 5 megabytes. Scanned PDFs may be too large. For information on how to reduce the size of a PDF click here.
- * Describe the Attachment

[type description of attachment]

Browse

Delete

Employment Document 1 [file type] (300,000 bytes)

Add Additional Attachment

Back

Save

Close

tion

Wages/Payments

Documentation

Preparer

Revi

Preparer

- * Info Prepared By
- * Name
- * Job Title
- * Phone
- * Email

Fax

■ Employer □ TPA

[Name]

[Job Title]

(555) 555-5555

[Email]

Back Save Close Next



Documentation

Preparer

Review Response

Review Response

Review your response before submitting:

View Response





CONFIRMATION

State: PA

FEIN: 231234567

SEIN: 0012345

Log Out

Requests

User Guide Help

Name: CLAIMANT NAME 1 SSN: 123-45-6789 Due: MM/DD/YYYY

Confirmation

Your response has been accepted. Your confirmation number is 0123-4567-8a9b-012c-3d45-6789-e123-456789

Print or download a copy for your records.

Response

Survey

Close



State: PA

FEIN: 231234567

Log Out

SEIN: 0012345

User Guide

Separation Information Requests

☐ Hide submitted records

	Name 1	SSN \$	Due Date ▲	Response Status \$
	CLAIMANT NAME 1	000-00-0001	MM/DD/YYYY	Submitted
	CLAIMANT NAME 2	000-00-0002	MM/DD/YYYY	In Progress
	CLAIMANT NAME 3	000-00-0003	MM/DD/YYYY	Submitted
	CLAIMANT NAME 4	000-00-0004	MM/DD/YYYY	Not Started



PDF OF RESPONSE



State: PA

FEIN: 231234567

Log Out

SEIN: 0012345

Claim Details

Name CLAIMANT NAME 1 SSN 000-00-0001

Claim Number 0123456 Claim Type Regular UI, New Initial Claim

Claim Effective MM/DD/YYYY Request MM/DD/YYYY

Benefit Year Begin MM/DD/YYYY Due MM/DD/YYYY

Response

Status

Not Started

View Request - MM/DD/YYYYY

Submitted – MM/DD/YYYY

Back

Enter Amendment

12

SIDES E-Response Employer Guide

Name: Claimant Name 1

SSN: 123-45-6789 Due: MM/DD/YYYY

Separation Information

_	c.	
Γ	ntırm	ation

Date/Time Submitted MM/DD/YYYY 00:00:00 AM EDT Confirmation Number 0123 4567 8a9b 012c 3d45

6789 e123 456789

State Request Information

State PA

Claim Detail

ClaimEffective MM/DD/YYYY Claim Number 0123456

Claim Type Regular UI, New Initial Claim Request MM/DD/YYYY

Benefit Year Begin MM/DD/YYYY

Employer

Employer Employer Name
FEIN 23-1234567
SEIN 0012345

Employment Information/Separation Information

Employer's reason for claimant's separation

Laid Off/Lack of Work

Claimant's reported reason for separation

[Reason for Separation]

Claimant's reported job title [Job Title]

Claimant reported first day of work MM/DD/YYYY

Claimant reported last day of work MM/DD/YYYY

What was the last day claimant performed work? MM/DD/YYYY

Separation Information/Lack of Work

Weeks and Wages

Are total earned wages available for MM/DD/YYYY through MM/DD/YYYY? Wages not currently available Are total weeks worked available for MM/DD/YYYY through MM/DD/YYYY? Weeks not currently available

Payment After Separation

Did or will the claimant receive any compensation on or after the last **No**

day of work (excluding wages for hours worked)?

Is or will the claimant receive a company pension and/or 401K

No

disbursement

Documentation/Attachments

Do you have any attachments supporting your response **No**

Preparer

Prepared by **Employer**

SIDES E-Response Employer Guide

Name: Claimant Name 1

SSN: 123-45-6789 Due: MM/DD/YYYY

Preparer Name Job Title Job Title
Phone (555) 555-5555 Email Email

Optional not addressed

Corrected Employer Name

Corrected FEIN

Corrected SEIN

TPA/Employer Representative receiving this request DOES NOT represent this employer (Not Checked)

PEO receiving this request DOES NOT represent this employer (Not Checked)

Corrected SSN

Corrected Claimant Name

Claimant did NOT work for this employer (Not Checked)

Claimant was a 1099 or contract employee (Not Checked)

Employer is a Temporary Staffing Agency, and the claimant was working a temporary assignment (Not Checked)

Employer believes this is a fraudulent claim (Not Checked)

Claimant's job title

What was the claimant's first day of work?

Was this seasonal employment?

Enter any additional information regarding the Laid Off/Lack of Work.

Total gross wages earned since MM/DD/YYYY

Is (or was) the claimant receiving workers' compensation?

ENDNOTES

- 1. Notification email this email is sent to employers with a notification setting of "Internal Message with Email Notification"; click <u>here</u> to view a video on how to change the notification setting ... (back)
- 2. <u>Single Sign On</u> for help logging into the UC Benefits system, see the <u>contact information</u> on the last page ... (back)
- 3. Claimant did not work for employer if this option is selected, only pages 16, 23, and 44 46 need to be completed ... (back)

4. Fraudulent claim

- When completing a response on a fraudulent claim use "Still Employed, Full Time" as the reason for separation, and enter the current date in answer to the question "*What was the last day claimant performed work?"
- For more information about UC fraud, go to the <u>Report Fraud</u> page on the UC website ... <u>(back)</u>

5. Employment/Separation Information

 On this screen, and throughout the response, only the fields corresponding to questions or statements with a red asterisk (*) to the left need to be completed o If the reason for separation is "Still Employed, Full-Time", "Still Employed, Part-Time", or "Still Employed, Hours Reduced", enter the current date in answer to the question "*What was the last day claimant performed work?" ... (back)

6. Voluntary Quit

- On this screen, and throughout the response, only the fields corresponding to questions or statements with a red asterisk (*) to the left need to be completed
- O If the reason for separation is "Voluntary Quit" or "Leave of Absence", additional fact-finding may be needed to determine the claimant's eligibility for UC benefits; for help logging into the UC Benefits system to respond to additional fact-finding requests, see the contact information on the last page
- For more information about claimant eligibility in voluntary quit situations, see the <u>Voluntary Quit</u> page on the UC website
- In order to protest potential benefits / request relief from charges online, see the <u>contact information</u> on the last page ... <u>(back)</u>

7. Fired / Discharge

 On this screen, and throughout the response, only the fields corresponding to questions or statements with a red asterisk (*) to the left need to be completed

- O If the reason for separation is "Fired Discharged" or "Suspension", additional fact-finding may be needed to determine the claimant's eligibility for UC benefits; for help logging into the UC Benefits system to respond to additional fact-finding requests, see the <u>contact</u> <u>information</u> on the last page
- For more information about claimant eligibility in fired / discharged situations, see the <u>Discharge</u> page on the UC website
- In order to protest potential benefits / request relief from charges online, see the <u>contact information</u> on the last page ... <u>(back)</u>

8. Weeks and Wage

- The question "*Are total earned wages available for MM/DD/YYYY through MM/DD/YYYY?" can be answered by selecting "Wages not currently available" from the drop-down list
- The question "*Are total weeks worked available for MM/DD/YYYY through MM/DD/YYYY?" can be answered by selecting "Weeks not currently available" from the drop-down list
- Answering the two required questions as shown above will not have any negative impact on the claimant's monetary/financial eligibility; the claimant's wages will have already been reported by

the employer through the UC Tax system via form UC-2A, and a monetary determination will already have been issued using that information ... (back)

- 9. <u>Payment after Separation</u> if this information is not available, "Unknown" can be selected in answer to the two required questions ... <u>(back)</u>
- 10. <u>Documentation</u> most responses submitted by employers do not include any supporting documents; an example of a supporting document that an employer may want to attach to a response would be a claimant resignation letter ... <u>(back)</u>
- 11. <u>PDF of Response</u> the submitted response will remain available for download for up to 35 days after the date of the original request ... (back)
- 12. <u>Enter Amendment</u> if any changes are needed to the original response, employers can complete and submit an amended response ... <u>(back)</u>

Contact Information

For help logging into the UC Benefits system or for other employer UC Benefits questions, call, or email:

UC Resource Center: (833) 728 – 2367 (Option 1)

SIDES E-Response help desk: (717) 783 - 0612

Email: PASIDES@pa.gov