

Go to https://benefits.uc.pa.gov/

Individual

Welcome to Pennsylvania's Unemployment Compensation (UC) system. Apply and manage your UC benefits anytime, anywhere.

Self-Services available include:

- File or Reopen a Claim
- File for Weekly UC Benefits
- Check Claim Status
- View Benefit Payments
- File a Benefit Appeal

Employers

The UC system provides employers a helpful online tool to manage UC benefit requests and account information.

Self-Services available include:

- Respond to Requests, Factfinding inquiries, and Trade Readjustment Allowances.
- View Determinations
- File Benefit Appeals
- Review & Manage Charges

Third Party Administrat

The UC System also offers TPA's the opportunity to manage UC benefit requests and account information on behalf of their clients. Self-Services Available will vary depending on the TPA/Employer relationship.

 Respond to Requests, Factfinding inquiries, and Trade How employers can reset their password in the UC Benefit system

Select an option to retrieve your User Name and/or Password

Option 1 – Forgot Password

If you have forgotten your password, please click <u>retrieve password</u>. You will be prompted for information about your account, and when matched, you will establish a new password then have access to your account.

Option 2 – Forgot User Name

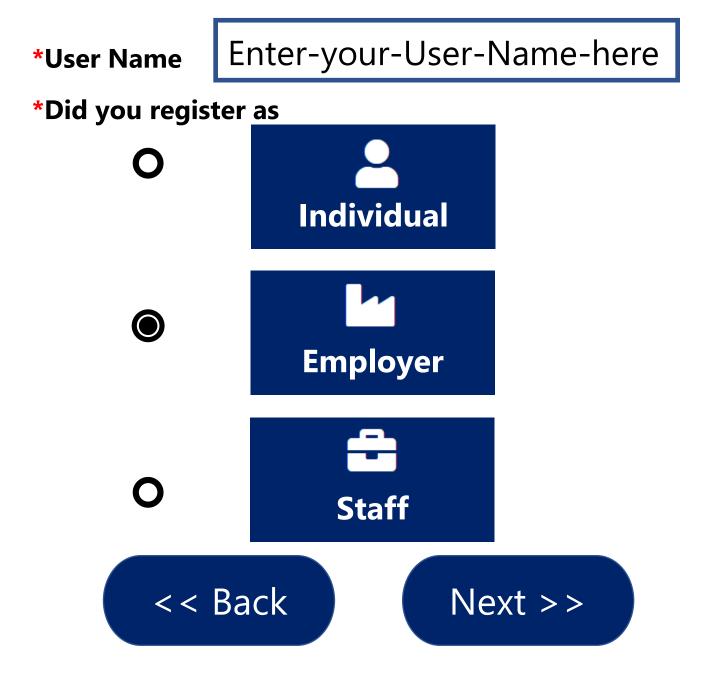
If you have forgotten your password, please click <u>retrieve User Name</u>. You will be prompted for information about your account, and when matched, you will establish a new password then have access to your account.

Option 3 – Forgot User Name and Password

If you have forgotten your password, please click <u>retrieve both</u>. You will be prompted for information about your account, and when matched, you will establish a new password then have access to your account.

Complete the required fields and then click the next button to begin the retrieval process.

*Indicates required fields. For help click the information icon.



[Go to Contact Staff]

To ensure the highest level of security, please enter the needed information into the form, so that we can verify this information against what is in our database.

If you can't provide the needed information, you may contact staff by clicking the *Contact Staff* link.

*Indicates required fields.

i For help click the information icon.

Your Information

Username: [Your User Name will be displayed here]

***Zip Code**: 99999

*Phone Number: 55555555

Submit

If you can't provide the needed information, you may contact staff by clicking the Contact Staff link

[Contact Staff]

How employers can reset their password in the UC Benefit system

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Reset Password

Your information has been verified. We recommend you reset your password to complete the retrieval process. Enter your new password below and then click *Save*.

*Enter New

Password:



Enter Password (8 - 18 characters, and must include at least one uppercase letter, one lowercase letter, one number and one special character. Allowable characters are # @ \$ % ^ .! * _ +).

*Confirm New Password:



Security Question Response

Please select a new security question and answer. This may be used in the future to verify your identity on this site.

***Security Question:**

What is your pet's name? ▼



*Security Question

Response:

[Security Question Response]

Use Letters and numbers. Special characters other than "?" and "" are not allowed.



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[Contact Staff]

How employers can reset their password in the UC Benefit system

Welcome to My Employer Workspace [User Name], <u>View your Profile and</u> <u>Contact Information</u>.

This page introduces you to features available in the system, lets you customize the content you are interested in, and offers suggestions to you. Please make a suggestion from the items below.

My Employer Dashboard

Directory of Services



Services for Employers

Unemployment Services

Information about how to manage claims against your company, employer charges, appeals and determinations.

This is your employer dashboard