pennsylvania
DEPARTMENT OF BANKING
AND SECURITIES

DoBS Portal

Multi-factor Authentication Guide

Version – 1.0

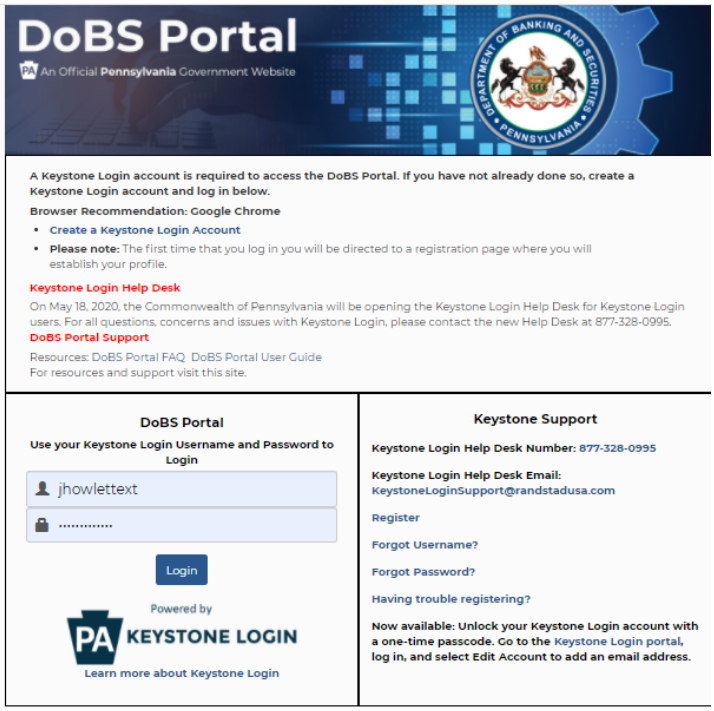
DOBS Portal Information

The DOBS Portal can be accessed using the URL provided below:

https://www.portal.dobs.pa.gov/

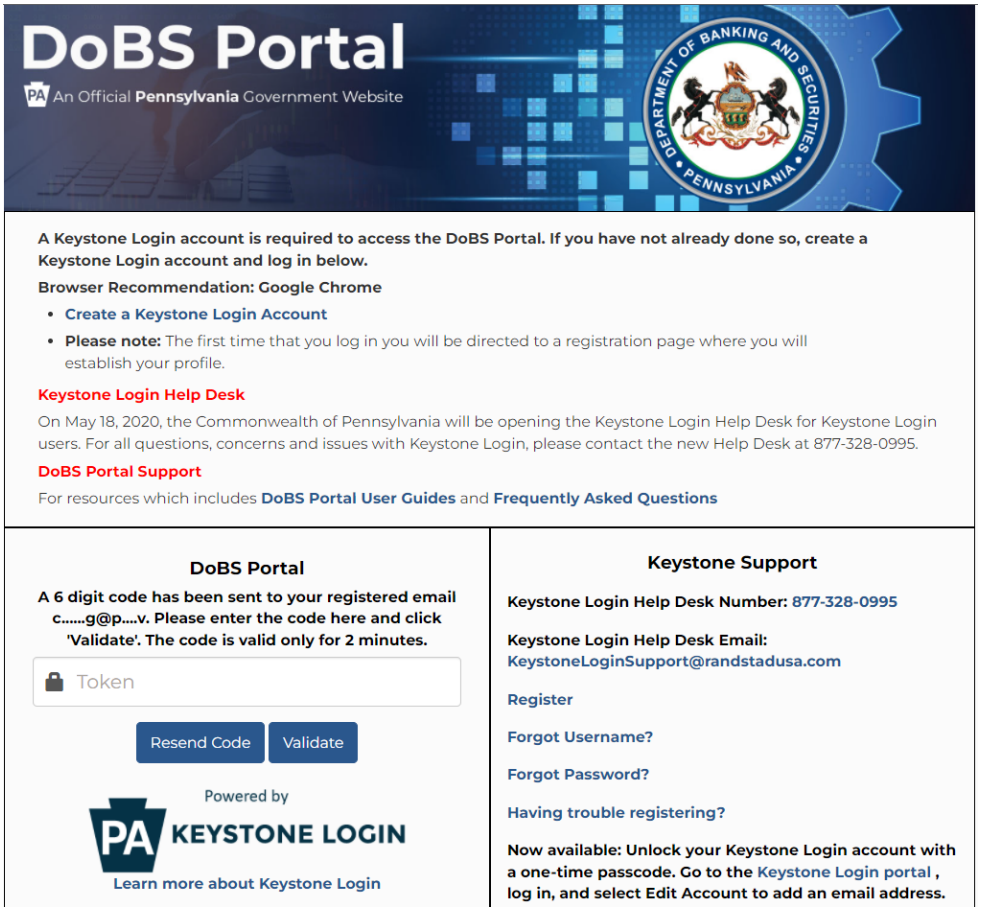
Access and User Authentication

The DOBS Portal uses Keystone authentication which is used across other Commonwealth of Pennsylvania websites. The user will need to create a Keystone Login Account in order to proceed with using the DOBS Portal. This document does not include any Keystone related documentation, but links are available on the log-in screen for additional references.



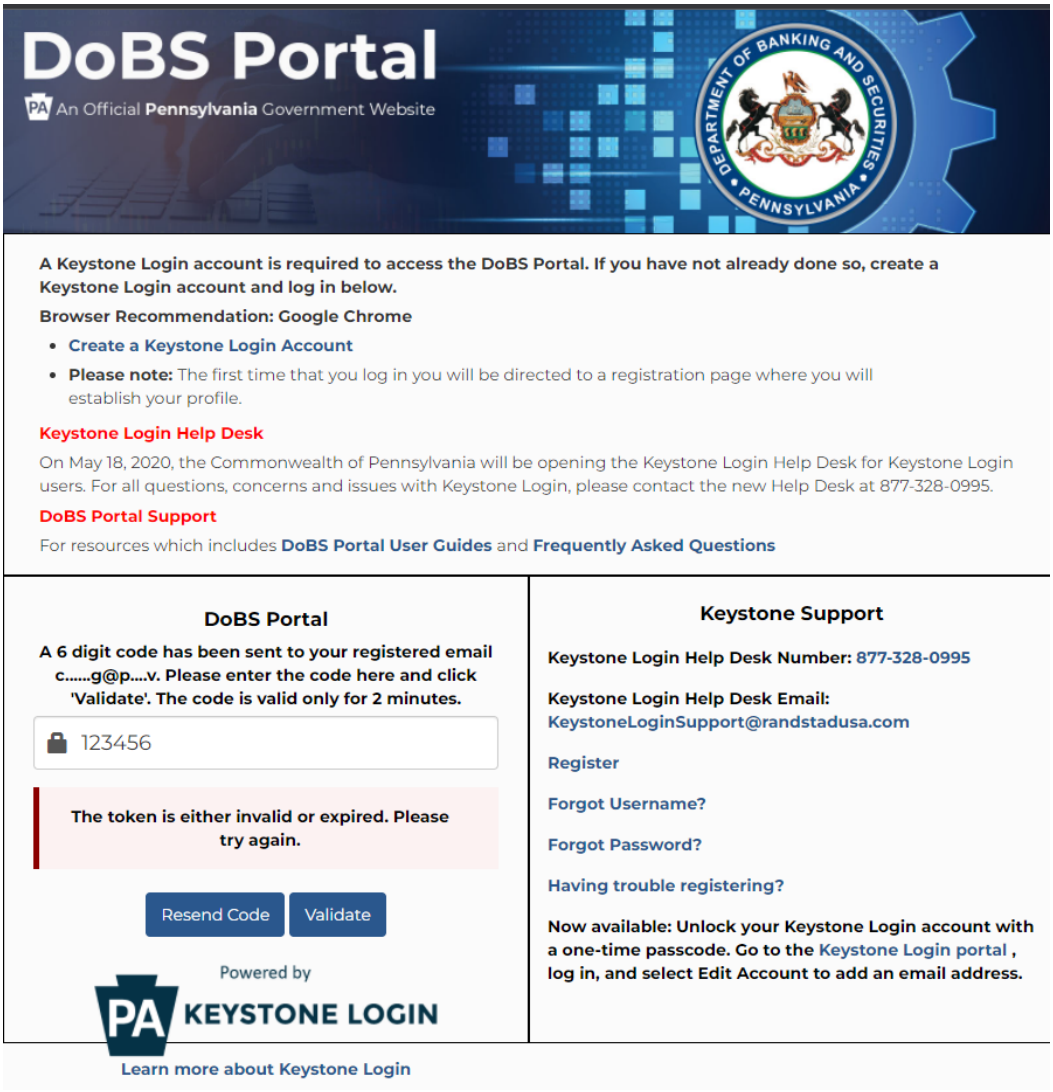
Token Validation

The DOBS Portal requires Multi-factor Authentication upon entering user credentials to ensure maximum security and protection against third-party organizations. Upon entering the correct login information, the user will be sent a six-digit token to their Keystone associated email. This code is only valid for twenty minutes and needs to be entered correctly in order to complete the login process. A successful login should redirect the user to the DOBS Portal Program Selection Page.



Potential Errors

In the event of an unsuccessful login, please ensure that the six-digit validation token is copied correctly from the most recent email sent by the PA DOBS Self-Service Portal. If twenty minutes has elapsed since the code was first sent out, a new token will be required. To request a new token, simply click the "Resend Code" button, located below the token form field, and enter the new one in a timely manner.


DoBS Portal
An Official Pennsylvania Government Website
A Keystone Login account is required to access the DoBS Portal. If you have not already done so, create a Keystone Login account and log in below.
Browser Recommendation: Google Chrome
Create a Keystone Login Account
Please note: The first time that you log in you will be directed to a registration page where you will establish your profile.
Keystone Login Help Desk
On May 18, 2020, the Commonwealth of Pennsylvania will be opening the Keystone Login Help Desk for Keystone Login users. For all questions, concerns and issues with Keystone Login, please contact the new Help Desk at 877-328-0995.
DoBS Portal Support
For resources which includes DoBS Portal User Guides and Frequently Asked Questions
DoBS Portal
A 6 digit code has been sent to your registered email c.....g@p....v. Please enter the code here and click 'Validate'. The code is valid only for 2 minutes.
123456
The token is either invalid or expired. Please try again.
Resend Code
Validate
Powered by
KEYSTONE LOGIN
Learn more about Keystone Login
Keystone Support
Keystone Login Help Desk Number: 877-328-0995
Keystone Login Help Desk Email: KeystoneLoginSupport@randstadusa.com
Register
Forgot Username?
Forgot Password?
Having trouble registering?
Now available: Unlock your Keystone Login account with a one-time passcode. Go to the Keystone Login portal , log in, and select Edit Account to add an email address.