

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000001	THE DODGE INSTITUTE FOR ADVANCED MORTUARY STUDIES	BASIC STEPS TO EMBALMING EMACIATED REMAINS	5/19/2021	1
	ATTN: SALLY L BELANGER	FLUIDS - STANDARD APPLICATIONS & NON-TRADITIONAL APPLICATIONS THAT WORK SURPRISINGLY WELL	5/19/2021	2
	9 PROGRESS ROAD	DONOR CASE EMBALMING WITH FOCUS ON RESTORATION OF LONG BONES	5/19/2021	2
	BILLERICA MA 01821	CARING FOR INFANTS...ONE OF THE TOUGHEST PARTS OF THE JOB	5/19/2021	1
		BE PREPARED: HONE YOUR EMBALMING SKILLS	5/19/2021	1
		JAUNDICE...MORE THAN JUST COLOR	5/19/2021	1
		2022 DODGE TECHNICAL SEMINAR – LAS VEGAS (NOV 10-11, 2022)	8/18/2022	9
		2023 DODGE TECHNICAL SEMINAR	4/28/2023	9

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PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000002	REGULATORY SUPPORT SERVICES INC	OSHA WORKPLACE SAFETY ITS NO LAUGHING MATTER	12/16/2019	2
		FTC TRIVIA BACK TO BASICS	12/16/2019	1
		WORDS MATTER THE LANGUAGE WE USE & EFFECTIVE COMMUNICATION WE USE W/FAMLIES WE SERVE	12/16/2019	1
		AMERICANS WITH DISABILITY ACT COMPLIANCE	12/16/2019	1
		FTC-FTC ARE CHANGES ON THE HORIZON?	11/6/2020	1
		OSHA ENFORCEMENT: METHOD TO THE MADNESS	11/10/2020	1
		OSHA – ON TARGET: HITTING THE BULLSEYE WITH OSHA WORKPLACE SAFETY	11/19/2020	2
		FTC/OSHA COMMON COMPLIANCE PROBLEMS & SOLUTIONS	11/9/2021	1
		OSHA-COVERING ALL THE BASES WITH OSHA WORKPLACE SAFETY	11/9/2021	2
		POST COVID TRENDS IN THE WORKPLACE	11/9/2021	1
		WHEN FACING A CHALLENGING CUSTOMER	11/9/2021	1
		OSHA – Compliance Spotlight	11/17/2022	2
		Complaints and Ethics 101	11/17/2022	1
		FTC Funeral Rule	11/17/2022	1
		The General Duty Clause: Be Afraid, Very Afraid	11/17/2022	1

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PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000004	PITTSBURGH INSTITUTE OF MORTUARY SCIENCE	2018 PIMS BEST PRACTICES 101	2/28/2018	6
	5808 BAUM BOULEVARD	2019 PIMS BEST-PRACTICES 101	2/7/2019	6
	PITTSBURGH, PA 15206	2019-PIMS BEST PRACTICES 102	12/4/2019	6
	412-362-8500	2020 PIMS BEST PRACTICES 103	2/5/2020	6
		HIRING AND RETENTION OF TODAY'S EMPLOYEE	10/22/2021	2
		2021-BEST PRACTICES 102	11/24/2021	6
		BEST PRACTICES 101	12/22/2022	6

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PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000005	ALLEGHENY COUNTY FUNERAL DIRECTORS ASSOCIATION	CLINICAL ISSUES AFFECTING THE FUNERAL DIRECTOR	3/2/2006	2
	PO BOX 23	HURRICANE KATRINA PRESENTATION	5/4/2006	2
	VENETIA PA 15367	MEDICAL EXAMINER'S AUTOPSY TECHNOLOGIES	2/7/2007	2
	412-678-3434	CORE:FROM REFERRAL TO RECOVERY & BEYOND	6/19/2007	1
		ASIAN INFLUENZA & MASS FATALITY PLANNING	11/7/2007	1
		NATIONAL CEMETERIES OF THE ALLEGHENIES PROTOCOL	8/6/2008	2
		STRATEGIC PLANNING-FUNERAL DIRECTORS ROADMAP TO SUCCESS & THE UNDERTAKING-YOUR	11/5/2008	2
		WHAT EVERYONE SHOULD KNOW ABOUT BODY DONATIONS-PA HUMAN GIFT REGISTRY	4/1/2009	1
		ASK THE LAWYERS	12/2/2009	2
		THE ULTIMATE SACRIFICE LINE OF DUTY DEATH/CEREMONIAL FUNERALS	7/7/2010	2
		ELDER LAW, ESTATE PLANNING & BENEFIT PROGRAMS	4/6/2011	2
		DISASTER MANAGEMENT-MASS FATALITIES US AIRWAYS FLIGHT #427 CRASH	11/2/2011	2
		DISASTER MGMT - MASS FATALITIES U.S. AIRWAYS FLIGHT #427 CRASH - SHORTEN VERSION	6/6/2012	1
		SIDS INFANT SAFE SLEEP & SUDDEN INFANT DEATH SYNDROME	6/6/2012	1
		MICROBES AND MORTICIANS	5/1/2013	1
		PA MEDICAL ASSISTANCE & PROBATE LAWS	7/2/2014	1
		HONORING THE VETERAN FROM ARLINGTON TO THE ALLEGHENIES	3/4/2015	2
		PRESENTATION OF THE DECEASED WITHOUT STANDARD EMBALMING	10/28/2015	1
		OPIOID ADDICTION AND COMPLEX FAMILY GRIEF	1/14/2016	1
		THE OPIOID EPIDEMIC IN ALLEGHENY COUNTY	1/14/2016	1
		FINDING HIDDEN PROFIT	8/14/2016	1
		UNDERSTANDING THE DIVERSITY OF GRIEF	12/6/2016	1
		THE AFTERMATH OF A SUICIDE DEATH	1/18/2017	2
		UNDERSTANDING THE CENTER FOR VICTIMS' ASSISTANCE PROGRAM	11/8/2017	2
		CRIME & TRAUMA SCENE CLEAN-UP	7/1/2021	1
		RESTORATIVE ART-REMEMBERING THE BASICS	7/28/2021	2
		ELDER LAW BASICS	8/19/2022	1
		Understanding & Navigating the Stormy Seas of Grief	3/20/2023	2
		AN INTRODUCTION TO GREEN BURIAL	8/14/2023	2

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PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000006	PENNSYLVANIA FUNERAL DIRECTORS' ASSOCIATION	ADAPTING TO SOCIOLOGICAL & RELIGIOUS CHANGES WITHIN THE FUNERAL PROFESSION	2/22/2006	2
	7441 ALLENTOWN BOULEVARD	GRIEVING THE DEATH OF A SIBLING	2/22/2006	1
	HARRISBURG PA 17112	INFECTIOUS DISEASE IN THE 21ST CENTURY: A MODERN APPROACH TO RISK MANAGEMENT	2/22/2006	1
	717-545-7215	LEGAL ISSUES INVOLVED IN THE RIGHT OF DISPOSITION	2/22/2006	1
		PREVENTING A NOBLE GA: DUE DILIGENCE FOR FUNERAL HOMES UTILIZING THIRD PARTY CR	2/22/2006	1
		WHAT BEREAVED CHILDREN WANT ADULTS TO KNOW ABOUT THEIR GRIEF	2/22/2006	1
		COMPLYING WITH THE FUNERAL RULE	4/5/2006	1
		LEGAL ISSUES INVOLVED IN THE RIGHT OF DISPOSITION	4/5/2006	1
		OSHA COMPLIANCE AND THE FUNERAL DIRECTOR	4/5/2006	1
		PRENEED FUNERAL CONTRACTS: COMPLIANCE & CHALLENGES	4/5/2006	1
		SEXUAL HARASSMENT LAW: DOES YOUR FUNERAL HOME HAVE A SEXUAL HARASSMENT POLICY?	4/5/2006	1
		LEGAL ISSUES INVOLVED IN RIGHT OF DISPOSITION	6/7/2006	0.5
		ORGAN AND TISSUE DONOR BODIES: LEGAL CONCERNS AND EMBALMING PROTOCOLS	6/7/2006	2
		PREVENTING A NOBLE GA: DUE DILIGENCE FOR FUNERAL HOMES UTILIZING THIRD PARTY CR	6/7/2006	1
		THE ETHICS OF THE ARRANGEMENT OFFICE	6/7/2006	2
		CREMATION STUDY OF CONSUMER ATTITUDES TOWARDS CREMATION IN PENNSYLVANIA	7/5/2006	0.5
		AVOIDING CREMATION LIABILITY	9/6/2006	0.5
		AVOIDING CREMATION LIABILITY	9/6/2006	1
		BUSINESS CONTINUITY PLANNING FOR FUNERAL SERVICES - FUNERAL SERVICES MODEL RESON	9/6/2006	1
		COMPLYING WITH THE FUNERAL RULE	9/6/2006	0.5
		COMPLYING WITH THE PENNSYLVANIA FUNERAL DIRECTOR LAW & REGULATIONS	9/6/2006	0.5
		COMPLYING WITH THE PENNSYLVANIA FUNERAL DIRECTOR LAW AND REGULATIONS	9/6/2006	1
		CREMATION STUDY OF CONSUMER ATTITUDES TOWARDS CREMATION IN PENNSYLVANIA	9/6/2006	1
		CRITICAL INCIDENCE STRESS MANAGEMENT	9/6/2006	0.5
		LOCAL GRASSROOTS PLANNING	9/6/2006	0.5
		PANDEMIC INFLUENZA: EMERGENCY RESPONSE STRUCTURES IN PENNSYLVANIA	9/6/2006	1
		SOCIOLOGICAL & DEMOGRAPHIC CHANGES AFFECTING FUNERAL SERVICE	9/6/2006	0.5
		SOCIOLOGICAL & DEMOGRAPHIC CHANGES AFFECTING FUNERAL SERVICE	9/6/2006	1
		WHAT ARE THE KEY LEGAL & ETHICAL ISSUES A PANDEMIC TERRORIST ATTACK OR MAJOR DIS	9/6/2006	1

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	OSHA COMPLIANCE TRAINING	9/15/2006	2
	HELPING FAMILIES COPE WITH SUDDEN TRAUMATIC LOSS, MUTILATION & MISSING REMAINS	2/7/2007	1.5
	PURIFIED BY FIRE-CREMATATION IN AMERICAN HISTORY AND TODAY	2/7/2007	1
	SOLVING THE OSHA PUZZLE-MAKING THE PIECES FIT YOUR BUSINESS	2/7/2007	1.5
	THE UNIQUE BEREAVEMENT ISSUES OF ORGAN & TISSUE DONOR FAMILIES	2/7/2007	1
	PFDA'S DISASTER/PANDEMIC PREPAREDNESS OUTLINE FOR FD'S	7/6/2007	2
	ELDER LEGAL ISSUES AFFECTING FUNERAL PLANNING	8/1/2007	1
	NEW MEDICAID RULES IMPACT ON PRE-NEED PLANNING	8/1/2007	1
	PLUG & PLAY SAFETY TRAINING	8/1/2007	2
	PFDA'S DISASTER/PANDEMIC PREPAREDNESS	10/3/2007	0.5
	PFDA'S DISASTER/PANDEMIC PREPAREDNESS	10/3/2007	0.5
	OSHA COMPLIANCE TRAINING	10/10/2007	1
	PFDA'S DISASTER/PANDEMIC PREPAREDNESS OUTLINE FOR FUNERAL DIRECTORS	10/10/2007	1
	THE ART OF AIRBRUSHING COSMETICS FOR FUNERAL PROFESSIONALS	10/10/2007	1
	THE COMMEMORATION OF A LIFETIME	10/10/2007	2
	THE NEEDS OF A CHILD & FAMILY AFTER DEATH	3/5/2008	1
	UNDERSTANDING THE BUREAU OF PROFESS & OCCUP AFFAIRS & THE COMPLAINT PROCESS	4/2/2008	1
	DISTRACTED DRIVING	8/6/2008	1
	GREEN FUNERALS & GREEN BURIALS	8/6/2008	1
	GREEN FUNERALS & GREEN BURIALS	8/6/2008	0.5
	PROTECTING YOURSELF, YOUR FUNERAL HOME & YOUR CONSUMERS FROM FRAUD & INVES SCAMS	8/6/2008	1
	CORONER & MEDICAL EXAMINERS UPDATE	10/1/2008	6
	ELECTRONIC DEATH CERTIFICATE TRAINING	10/1/2008	1
	STATUTORY AND REGULATORY UPDATE	11/5/2008	1
	MAXIMIZING VALUE FOR YOUR FAMILIES IN TODAY'S ECONOMY	12/3/2008	5
	VALUING YOUR FUNERAL HOME & AFFORDABILITY TO CONSUMERS IN THE FUTURE	12/3/2008	1.5
	ASK THE LAWYERS	2/4/2009	2
	CREMATATION LIABILITY: HOW VULNERABLE ARE YOU?	6/3/2009	1
	CREMATATION: THE CHALLENGE AND THE OPPORTUNITY	6/3/2009	1.5
	THE TOP CREMATATION ARRANGEMENT FORMS	6/3/2009	0.5
	ASK THE STATE BOARD OF FUNERAL DIRECTORS	8/12/2009	1
	DEFENDING AGAINST DISEASE	8/12/2009	1.5
	CHARTING THE COURSE TO SUCCESS	12/2/2009	1

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	FUNERAL HOME FINANCES FOR FUNERAL DIRECTORS, NOT CPAS	12/2/2009	2
	MAKING THE RIGHT MOVES FOR THE FUTURE	12/2/2009	1
	RISK MANAGEMENT BEST PRACTICES FOR FUNERAL HOMES	12/2/2009	1
	THE FUTURE OF FUNERAL SERVICE	12/2/2009	2
	CERTIFIED CREMATORY OPERATOR TRAINING PROGRAM	5/3/2010	6
	PREARRANGEMENTS AND SSI/MEDICAID SPEND DOWN	7/7/2010	1
	ETHICS AND ETHICAL BUSINESS PRACTICE AS IT RELATES TO FUNERAL SERVICE	9/1/2010	1
	FUNERAL SERVICES AND THE NEW NORMAL	9/1/2010	1
	ASK THE DIVISION OF VITAL RECORDS	7/5/2011	1
	STATISTICS THAT YOU CAN USE	7/5/2011	1
	INSIDERS VIEW OF THE STATE BOARD	7/6/2011	0.5
	POWERS OF ATTORNEY & GUARDIANSHIPS	8/9/2011	0.5
	POWERS OF ATTORNEY & GUARDIANSHIPS	8/9/2011	1
	THIRD PARTY MERCHANDISE	8/9/2011	0.5
	THIRD PARTY MERCHANDISE	8/9/2011	1
	INSIDERS VIEW OF THE STATE BOARD	9/7/2011	1
	STATISTICS THAT YOU CAN USE NOW	9/7/2011	0.5
	ASK THE LAWYER	11/2/2011	1
	ARE YOU IN COMPLIANCE WITH THE WAGE AND HOUR LAWS?	12/7/2011	1
	IDEA EXCHANGE POWER PROGRAM	12/7/2011	1
	TROUBLESHOOTING LEGAL PROBLEMS @ FUN HOMES IN TODAY'S SOCIETY: ACTUAL PA CASES	4/4/2012	1
	WHAT DOES IT TAKE TO BA AN EXCEPTIONAL FUNERAL HOME	5/2/2012	2
	HIGH PROFILE FUNERALS	7/5/2012	1
	WHAT HAPPENS TO THE FUNERAL DIRECTOR LAW NOW?	7/5/2012	1
	FTC COMPLIANCE TRAINING FOR FUNERAL DIRECTORS - ONLINE	8/1/2012	1
	OSHA COMPLIANCE TRAINING - ONLINE	8/1/2012	1
	CREMATION LAWSUITS: WHY DO THEY KEEP HAPPENING?	11/7/2012	1
	HELP CREMATION FAMILIES BETTER UNDERSTAND THEIR CHOICES	11/7/2012	1
	HIGH PROFILE FUNERALS	11/7/2012	1
	EFF HIRING & EFF MGMT OF YOUR LARGEST CONTR EXP-EMPLOYEES	2/6/2013	1.5
	PRENEED: PAST, PRESENT & FUTURE	2/6/2013	1
	PRENEED: POST, PRESENT AND FUTURE	2/6/2013	0.5
	STATUTORY AND REGULATORY UPDATE	2/6/2013	0.5

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	DEVELOPING & EMPOWERING FUNERAL SVC STAFF TO FULFILL CUSTOMERS EXPECTATIONS &	3/14/2013	1.5
	ARRANGING FOR GENERATIONS TO COME	6/5/2013	1.5
	THE IMPORTANCE OF CUSTOMER SATISFACTION	6/5/2013	0.5
	THE IMPORTANCE OF CUSTOMER SATISFACTION	6/5/2013	1
	ARRANGING FOR GENERATIONS TO COME	7/8/2013	1
	EDUCATING CONSUMERS ABOUT CREATIVE ARRANGEMENTS	8/7/2013	0.5
	EDUCATING CONSUMERS ABOUT CREATIVE ARRANGEMENTS	8/7/2013	1
	EDUCATING CONSUMERS ABOUT CREATIVE ARRANGEMENTS	8/7/2013	1.5
	PRENEED DUE DILIGENCE	8/7/2013	0.5
	PRENEED DUE DILIGENCE	8/7/2013	1
	STATUTORY/REGULATORY & LITIGATION UPDATE	8/7/2013	0.5
	STATUTORY/REGULATORY & LITIGATION UPDATE	8/7/2013	1
	STATUTORY/REGULATORY & LITIGATION UPDATE	8/7/2013	1.5
	STATUTORY/REGULATORY & LITIGATION UPDATE	8/7/2013	2
	STATUTORY/REGULATORY & LITIGATION UPDATE	8/7/2013	3
	CONSUMER CHOICES...THE PARADOX	2/5/2014	0.5
	A GOOD FUNERAL ?	2/20/2014	3
	A GOOD FUNERAL?	2/20/2014	2.5
	EMERGING ISSUES IN FUNERAL SERVICE	2/20/2014	1
	UPPING YOUR GAME-WHAT TO DO WHEN THE COMPETITION LEVELS THE PLAYING FIELD	7/2/2014	2
	RIGHT TO DISPOSITION OF THE RICH & FAMOUS	8/6/2014	1
	COMPLYING WITH EMPLOYEE LAWS	11/5/2014	2
	LISTENING TO CREMATION	11/5/2014	3
	RISK MANAGEMENT FOR THE FUNERAL INDUSTRY	11/5/2014	1
	EXECUTIVE OVERVIEW OF PA ELECTRONIC DEATH REGISTRATION SYSTEM	1/21/2015	1
	THIS BUSINESS OF EMBALMING	1/21/2015	1.5
	UNDERSTANDING THE DIVERSITY OF GRIEF	1/21/2015	1
	USING SMART PHONES TO BETTER SERVE YOUR FAMILIES	1/21/2015	1
	POLICIES, PROCEDURES, PERFORMANCE & PREVENTION TO AVOID CREMATION LITIGATION	9/23/2015	2
	COMMUNICATION SKILLS FOR CONNECTING W/CREMATION FAMILIES	9/23/2015	1
	ESTATE PLANNING & ADMINISTRATION	9/23/2015	2
	INSTITUTIONAL & CUSTODIAL CARE NEGLIGENCE & ABUSE OF CARE DEPENDENT PERSONS	9/23/2015	1
	WHAT'S YOUR BUSINESS WORTH?	9/23/2015	3



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	BRUSHING UP THE BASICS - PENNSYLVANIA FUNERAL FACTS	10/28/2015	1
	PENNSYLVANIA MILITARY FUNERAL HONOR	12/2/2015	1
	HOW TO CHANGE THE FUNERAL LAW	3/30/2016	1
	ASPIRE - HISTORICAL MODELS OF EXEMPLARY LEADERSHIP	5/11/2016	1
	FUNERAL DIRECTORS BEST PRACTICES ROUNDTABLE	5/11/2016	1
	GET LOST THE ANTHROPOLOGY OF UPLIFTING SERVICES	5/11/2016	1
	IDEA EXCHANGE POWER PROGRAM	5/11/2016	1
	RELAX! OR YOU'RE FIRED	5/11/2016	1
	10 THINGS NOT TO DO AS A FUNERAL DIRECTOR	10/27/2016	1
	BATTLING BURNOUT: PREVENTING BURNOUT IN FUNERAL PROFESSIONALS	12/6/2016	1
	CREAMTORY FIRE HAZARDS AND MORE: LIABILITY PROTECTION FOR YOUR FUNERAL HOME	12/6/2016	1
	TAKING THE REINS: USING COMMUNITY & FAMILY ENGAGEMENT TO BECOME KNOWN AS GRIEF	12/6/2016	2
	THE VALUE OF A FUNERAL	12/6/2016	1
	WHAT YEAR IS IT ANYWAY?!?!	12/6/2016	2
	FUNERAL DIRECTING: TODAY, TOMORROW, TOMORROW AFTERNOON	3/1/2017	1
	HOW WE'VE MESSED UP FUNERAL SERVICE (AND HOW WE CAN FIT IT)	3/1/2017	2
	DRIVE SAFE	8/16/2017	1
	FUNERAL SERVICE: THE GOOD, THE BAD AND THE UGLY	8/16/2017	1
	OSHA COMPLIANCE - 1	8/16/2017	1
	OSHA COMPLIANCE - 2	8/16/2017	2
	TECHNOLOGY: THE CHANGING FUNERAL CONSUMER & THE DIGITAL CONTINUUM OF CARE	8/16/2017	1
	THE HEROIN & PRESCRIPTION OPIOID OVERDOSE CRISIS IN PENNSYLVANIA	8/16/2017	1
	FUNERAL BOARD DISCIPLINE	10/5/2017	1
	PA SALES & USE TAX - WHAT FUNERAL DIRECTORS NEED TO KNOW	10/5/2017	1
	PRICING, THE GPL, AND FTC COMPLIANCE	10/5/2017	1
	COMMUNICATION AT END OF LIFE: THE HOSPICE TEAM & FUNERAL DIRECTOR PARTNERSHIP IN	1/17/2018	1
	STATE OF THE ART CHAIN OF CUSTODY PROCESS OF A BODY AND TOUR OF THE LEHIGH	1/17/2018	1
	DIFFICULT CASE EMBALMING/DONOR CASES	2/28/2018	1
	FACIAL RESTORATION/SOFT TISSUE REPAIR	2/28/2018	1
	HOW BOOMERS ARE CHANGING THE FUNERAL PROFESSION	2/28/2018	1
	PASSION! 8 STEPS TO REIGNITE YOURS	2/28/2018	1.5
	TRAIN THE BRAIN TO HEAL PAINFUL HABITS	9/20/2018	1
	HOW WE HAVE CHANGED	10/4/2018	1

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	PREVENTING SEXUAL HARASSMENT AT WORK	10/4/2018	1
	WHAT MAKES A HEALING FUNERAL	10/4/2018	1
	WHY DO WE HAVE FUNERALS	10/4/2018	1
	DEALING WITH MASS FATALITIES-FLIGHT 93	11/6/2018	2
	FUNERAL TRIVIA	11/6/2018	1
	OPIATE CRISIS: CHALLENGES FOR CORONERS & FUNERAL DIRECTORS	11/6/2018	1
	COMMUNITY EDUCATION & ENGAGEMENT IN FUNERAL SERVICE	2/6/2019	1
	I'M NOT CONVINCED	2/6/2019	1.5
	OPIOD EMBALMING	2/6/2019	1.5
	CAN YOU ACTUALLY STILL MAKE MONEY IN FUNERAL SERVICE	3/13/2019	2
	CHECKLIST FOR SUCCESS-ESSENTIALS FOR NEW OWNERS	3/13/2019	1
	IF IT'S NOT IN WRITING, IT DIDN'T HAPPEN - THE IMPORTANCE OF HAVING PROPER PAPERWORK	3/13/2019	1
	PUTTING COMMUNITY IN OUTREACH	3/13/2019	2
	THE 3E'S FOR CREMATION SUCCESS - EMPLOYEE, EXPECTATIONS, ENGAGEMENTS	3/13/2019	1
	INSURANCE 101	5/6/2019	1
	CYBER LIABILITY AND THE IMPACT IT CAN HAVE ON YOUR FUNERAL HOME	5/9/2019	1
	THE SECRETS OF GREAT BUSINESS PARTNERSHIPS	5/9/2019	1
	MILLION DOLLAR MISTAKES WORKING BACKWARD TO MINIMIZE THE RISKS OF MORTUARY	5/16/2019	2
	4-D APPROACH TO MINDFULLY PREVENTING PROFESSIONAL BURNOUT	8/29/2019	2
	BEYOND PRICE - YOUR GUIDE TO MASTERING CREMATION PHONE INQUIRIES	8/29/2019	1
	RSVP: I'LL SEE YOU AT MY LIVING FUNERAL	8/29/2019	1
	THE EXPLORATION OF VICARIOUS TRAUMA	8/29/2019	1
	DECREASING CUSTOMER LOYALTY- THE PROBLEM ISN'T WHAT YOU THINK	8/30/2019	1
	OVERDOSE DEATHS - SAFETY AND AWARENESS AND MASS FATALITY - RESPONSE AND RESOURCES	8/30/2019	2
	THE ROLE OF THE STATE BOARD OF FUNERAL DIRECTORS IN THE LICENSING AND DISCIPLINARY PROCESS	9/26/2019	1
	THE ROLE OF THE STATE BOARD OF FUNERAL DIRECTORS IN THE LICENSING AND DISCIPLINARY PROCESS	9/26/2019	2
	DONATION AND THE FUNERAL DIRECTOR	9/27/2019	1
	FUNERAL DIRECTOR SELF CARE	9/27/2019	1
	ACTIVE SHOOTER-ACTIVE THREAT	12/4/2019	1.5
	OVERDOSE PREVENTION TRAINING	12/4/2019	1
	PROTECTING YOURSELF AND YOUR EMPLOYEES - HUMAN RESOURCE ISSUES	12/4/2019	1.5
	FEDERAL TRADE COMMISSION (FTC) AND PRICING	12/16/2019	2
	CORONAVIRUS EMBALMING AND FUNERAL TIPS - WEBINAR	6/8/2020	3

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		BOUNCING BACK AFTER COVID-19: STRATEGIES TO HEAL & THRIVE IN LIFE & BUSINESS	7/11/2020	1
		A WINNING GUIDE TO PARTNERING WITH HOSPICE PROVIDERS	7/29/2020	1
		HIRING AND RETENTION OF TODAY'S FUNERAL SERVICE EMPLOYEE	7/29/2020	2
		EXPLORING WORKPLACE VIOLENCE IN THE FORM OF SEXUAL HARASSMENT	8/29/2020	2
		FUNERAL SERVICE INDUSTRY STATISTICS & TRENDS AND WHAT THEY MEAN FOR YOUR BUSINESS - WEBINAR AND ON DEMAND	12/16/2020	1
		IDENTIFYING AND PREVENTING SEXUAL HARRASSMENT IN THE WORKPLACE-VIRTUAL CLASSROOM	3/11/2021	1
		THE RELEVANCE OF RESTORATIVE ART-VIRTUAL CLASSROOM	3/11/2021	1
		TRAINING THE BRAIN TO HEAL PAINFUL HABITS-VIRTUAL CLASSROOM	3/11/2021	1
		FD TALKS:KEEPING A PERSONAL CONNECTION IN A VIRTUAL WORLD-VIRTUAL CLASSROOM	3/23/2021	1
		CREMATION: THE ANSWER IS IN THE NUMBERS	7/6/2021	1
		DIFFICULT CASE EMBALMINGS & SOFT TISSUE REPAIR OF FACE	7/29/2021	2
		THE POWER OF ONE-LIVE WEBINAR AND ON-DEMAND	8/20/2021	1.5
		THE HEART-LED LEADER-LIVE WEBINAR AND ON-DEMAND	8/20/2021	1.5
		FOLLOWING THE FUNERAL-POSSIBLE CIVIL LEGAL CLAIMS FOR A GRIEVING FAMILY	10/28/2021	1
		THE ROLE OF THE STATE BOARD OF FUNERAL DIRECTORS IN THE DISCIPLINARY PROCESS	10/28/2021	1
		REVIVING THE INDEPENDENT FUNERAL HOME	10/28/2021	1
		CYBER SECURITY	10/28/2021	1
		WHAT DOES IT MEAN TO BE INNOVATIVE?	2/3/2022	1
		CUSTOM APPROACHES TO BUILDING A BETTER INTERNSHIP	2/3/2022	1
		CURRENT ISSUES FACING FUNERAL SERVICE ACROSS THE COUNTRY	2/3/2022	1
		PRINCIPLES AND METHODS OF RECONSTRUCTIVE EMBALMING	2/3/2022	2
		FUNERAL LIABILITY AND RISK MANAGEMENT	2/3/2022	1
		FOLLOWING THE FUNERAL-POSSIBLE CIVIL LEGAL CLAIMS FOR A GRIEVING FAMILY	10/28/2021	1
		THE ROLE OF THE STATE BOARD OF FUNERAL DIRECTORS IN THE DISCIPLINARY PROCESS	10/28/2021	1
		REVIVING THE INDEPENDENT FUNERAL HOME	10/28/2021	1
		CYBER SECURITY	10/28/2021	1
		WHAT DOES IT MEAN TO BE INNOVATIVE?	2/03/2022	1
		CUSTOM APPROACHES TO BUILDING A BETTER INTERNSHIP	2/03/2022	1
		CURRENT ISSUES FACING FUNERAL SERVICE ACROSS THE COUNTRY	2/03/2022	1
		PRINCIPLES AND METHODS OF RECONSTRUCTING EMBALMING	2/03/2022	2
		FUNERAL LIABILITY AND RISK MANAGEMENT	2/03/2022	1
		WEBINAR-REFRAME YOUR MIND, REPROGRAMMING YOUR THINKING – DAY 1	2/24/2022	1.5

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

	WEBINAR-REFRAME YOUR MIND, REPROGRAMMING YOUR THINKING – DAY 2	2/24/2022	1.5
	PRACTICAL RESTORATIVE ART FOR ALL EXPERIENCE LEVELS	4/25/2022	1
	DEFENDING THE TRUTH: EMBALMING, SOCIAL MEDIA AND BIAS	4/25/2022	1
	CREMATION IS _____: UNDERSTANDING CREMATION MOTIVATIONS	4/25/2022	1
	THE RIGHT WAY OF DEATH	4/25/2022	1.5
	AN UNDERTAKER AT THE COURTHOUSE	4/25/2022	1.5
	BUSINESS AND FUNERAL SERVICE ETHICS – THE GOOD, THE BAD, AND THE UGLY	4/25/2022	1.5
	FAMILIES GONE WILD: DEFUSING CONFLICT IN THE ARRANGEMENT ROOM	8/31/2022	1.5
	YOUR UNIQUE ASSIGNMENT	8/31/2022	1.5
	Navigating OSHA: Upside Potential and Downside Risk 2023	11/17/2022	1
	Recruiting and Retaining Great Staff	1/17/2023	1
	To be or not to be; an independent contractor or employee	1/17/2023	1
	The Value of Funeral Service	1/17/2023	1
	Covid-19: Lessons Learned	1/17/2023	1
	DEATH CARE WAKE-UP CALL: DO WE REALLY HAVE THEM AT HELLO?	04/21/2023	2
	RESTORATIVE TECHNIQUES TO KEEP THAT CASKET OPEN	04/21/2023	1.5
	EMBRACE YOUR THOUGHTS ELEVATE YOUR LIFE	04/21/2023	1
	CASE STUDIES FROM THE DISMAL TRADE	04/21/2023	1
	THE YOUNG AND THE RESTLESS	08/22/2023	1
	THE NEW FUNERAL CONSUMER SEGMENTATION STUDY	08/22/2023	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED0000007	NORTHAMPTON COMMUNITY COLLEGE	THE "F" WORDS OF FUNERAL SERVICE	3/1/2006	2
	3835 GREEN POND ROAD	THE EMBALMING MATRIX	9/6/2006	3
	BETHLEHEM, PA 18020	UNDERSTANDING AND MEETING THE NEEDS AND CHALLENGES OF OUR CHANGING FAMILIES	9/6/2006	3
	610-861-5576	COMPANIONING THE BEREAVED	3/7/2007	5
		ADVANCED TECHNIQUES: EMBALMING BEST PRACTICES	9/3/2008	3
		MAKING THE EMOTIONAL CONNECTIONS	9/3/2008	3
		EMBALMING IN TODAY'S WORLD: TURNING CHALLENGES INTO OPPORTUNITIES	8/12/2009	6
		UNEARTHING THE SECRETS & FACING THE CHANGES IN CREMATION SERVICES	2/3/2010	6
		FUNERAL SERVICE THE CALLING, THE MISSION, THE SUBSTANCE	9/1/2010	3
		THE HIGHEST PROFILE FUNERAL EVER THE GRAND FUNERAL OF ABRAHAM LINCOLN	9/1/2010	3
		CANARY IN THE COAL MINE: HOW TO COVER YOUR BASES	9/7/2011	3
		MISTAKES I HAVE MADE IN THE PREP ROOM & HOW YOU CAN AVOID THEM	9/7/2011	3
		AIRBRUSHING-HANDS-ON WORKSHOP	10/28/2015	1
		EMBALMING TRICKS AND TREATS	10/28/2015	1
		CERTIFIED CREMATORY OPERATOR TRAINING PROGRAM	4/25/2016	6

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000009	STERICYCLE INC 342 ROBIN HILL DR WILLIAMSVILLE, PA 14221-1638 716-639-2150	FUNERAL SERVICE OSHA BLOODBORNE PATHOGEN TRAINING PROGRAM	3/1/2006	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000011	IN-SIGHT INSTITUTE	CERTIFIED FUNERAL CELEBRANTS 2016	3/30/2016	17
	5909 NW EXPRESSWAY			
	SUITE 110			
	OKLAHOMA CITY, OK 73123			
	405-810-9501			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000012	NATIONAL FUNERAL DIRECTORS' ASSOCIATION	CERTIFIED PREPLANNING CONSULTANT	9/1/2001	16
	BROOKFIELD WI 53005	CERTIFIED PREPLANNING CONSULTANT	9/6/2006	4
		CERTIFIED PREPLANNING CONSULTANT	3/5/2008	6
		BREAKOUT BY OFFICE	6/1/2011	2
		CERTIFIED PREPLANNING CONSULTANT	10/5/2011	16
		CERTIFIED PREPLANNING CONSULTANT-FASTRAC II SHORT COURSE 1.5 DAY SEMINAR	2/1/2012	8
		EMBALMING RISK MANAGEMENT	9/5/2012	1
		EMBALMING RISK MANAGEMENT	12/5/2012	1
		EMBALMING DIFFICULT CASES	2/19/2013	1
		NFDA PRE-CONVENTION CERTIFIED PREPLANNING CONSULTANT SEMINAR & EXAM	4/3/2013	8
		NFDA CERTIFIED CREMATORY OPERATOR PROGRAM	8/7/2013	7
		ANNUAL ALL-STAFF FUNERAL RULE TRAINING WITH FTC	4/2/2014	2
		CPC CERTIFICATION SEMINAR	4/2/2014	8
		CERTIFIED PREPLANNING CONSULTANT SEMINAR & EXAM	5/7/2014	8
		LEADERSHIP CONFERENCE-BREAKOUT BY OFFICE	7/2/2014	2
		NFDA CERTIFIED CREMATORY OPERATION PRGRAM	7/2/2014	7
		BACK TO BASICS: BEST EMBALMING TECHNIQUES & EVERYDAY PRACTICE	9/3/2014	4
		CERTIFIED PREPLANNING CONSULTANT (CPC) PROGRAM	9/3/2014	8
		COMMON SENSE EMBALMING TIPS & TECHNIQUES	9/3/2014	2
		NFDA CERTIFIED CREMATORY OPERATOR PROGRAM	9/3/2014	7
		OPENING A CREMATORY: WHAT YOU NEED TO KNOW TO DO IT RIGHT	9/3/2014	1
		SUPPORTING CHILDREN THROUGH THEIR GRIEF JOURNEY	9/3/2014	2
		THE DOVER MISSION: BENEFITS & ENTITLEMENTS FOR FAMILIES OF THE FALLEN	9/3/2014	2
		HOSPICE & FUNERAL SERVICE: FROM ONE SET OF CARING ARMS TO ANOTHER	10/1/2014	1
		CERTIFIED PREPLANNING CONSULTANT (CPC) SEMINAR	¾/2015	8
		CERTIFIED PREPLANNING CONSULTANT (CPC) SEMINAR	¾/2015	8
		NFDA CREMATION CERTIFICATION PROGRAM	¾/2015	7
		NFDA CREMATION CERTIFICATION PROGRAM	¾/2015	7
		EMBALMING DIFFICULT CASES: DONOR CASES	4/22/2015	10
		ONLINE – EMBALMING THE OBESE CASE	4/22/2015	3



## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

	ONLINE – UNDERSTANDING AND MANAGING GRIEF	4/22/2015	6
	ONLINE – UNDERSTANDING THE PRACTICE OF THE FTC FUNERAL RULE	4/22/2015	3
	THE GOOD FUNERAL: DEATH, GRIEF, AND THE COMMUNITY OF CARE	4/22/2015	8
	BREAKOUT BY OFFICE	5/28/2015	2
	CREATING LOYALTY & LIFELONG MEMORIES THROUGH CREATIVE CUSTOMER ENGAGEMENT	8/5/2015	2
	SPECIALIZED TECHNIQUES FOR EMBALMING AND RESTORATION CASES	8/5/2015	4
	FUNERAL SERVICE ETHICS-ONLINE	3/30/2016	2
	MEET THE MENTORS	3/30/2016	8.75
	NFDA ARRANGER TRAINING PROGRAM	3/30/2016	8
	UNDERSTANDING A CHILD'S GRIEF. INSIGHTS FOR FUNERAL HOME OWNERS, DIRECTORS &	3/30/2016	3
	UNDERSTANDING THE PRACTICE OF THE FTC FUNERAL RULE	3/30/2016	3
	LEADERSHIP CONF – BREAKOUT BY OFFICE	5/11/2016	2
	EMBALMING & RECONSTRUCTIVE SURGERY TECHNIQUES FOR TRAUMA CASES	8/3/2016	4
	HELPING FAMILIES AFTER SUICIDE LOSS	8/3/2016	1
	HOW GREEN BURIALS HELP FAMILIES REDISCOVER MEANING IN FUNERAL SERVICE	8/3/2016	1
	THE CONTINUUM OF CARE: IS YOUR FUNERAL HOME INSIDE THE CIRCLE OF TRUST	8/3/2016	1
	HOW TO ESTABLISH CREDIBILITY AS A YOUNG FUNERAL DIRECTOR	9/21/2016	1
	MEET THE MENTORS	1/18/2017	9.75
	5 KEYS TO CREMATION SUCCESS	5/24/2017	1
	LEADERSHIP CONFERENCE-BREAKOUT BY OFFICE	5/24/2017	2
	BRINGING RITUAL TO CREMATION ARRANGING	7/5/2017	1.5
	EMBALMING & RECONSTRUCTIVE SURGERY TECHNIQUES FOR TRAUMA CASES	7/5/2017	4
	FTC FUNERAL RULE: REDUCING YOUR RISK	7/5/2017	1.5
	OVERCOMING OBJECTIONS DURING THE ARRANGEMENT CONFERENCE	7/5/2017	1
	PROVIDING CARE THROUGH THE GRIEF JOURNEY	7/5/2017	1
	SELF-CARE FOR THE FUNERAL PROFESSIONAL	7/5/2017	1
	THE NEW AMERICAN WAY OF DEATH STARTS WITH PROMOTING RESILIENT KIDS	7/5/2017	1
	UNDERSTANDING SUICIDE AND ITS EFFECTS ON GRIEF	7/5/2017	1
	CONFLICT MANAGEMENT FOR FUNERAL DIRECTORS:SUCCESSFUL INTERPERSONAL COMM PRACTICE	1/17/2018	4
	FUNERALS BUILD RESILIENT KIDS	2/28/2018	1
	MEET THE MENTORS	2/28/2018	10.5
	RSVP: I'LL SEE YOU AT MY LIVING FUNERAL	2/28/2018	3
	EMBALMING AND RESTORATIVE ARTS SEMINAR	4/12/2018	9.75

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

	LEADERSHIP CONFERENCE – BREAKOUT BY OFFICE	5/31/2018	2
	BE THE BEST CREMATORY OPERATOR IN YOUR COMMUNITY	7/5/2018	1.5
	CREATING LASTING MEMORIES: PERFECTING THE FINAL TOUCHES	7/5/2018	1
	CREMATION SUCCESS IN A SMALL TO MEDIUM MARKET	7/5/2018	1
	FTC FUNERAL RULE: REDUCING RISK	7/5/2018	1
	LINGERING LIABILITY: INSIDE THE CEMETERY	7/5/2018	1.5
	SUPPORTING FAMILIES AFTER AN OVERDOSE DEATH	7/5/2018	1
	THE 3E'S TO CREMATION SUCCESS: EMPLOYEES, EXPECTATIONS, ENGAGEMENT	7/5/2018	1
	TREATING DIFFICULT INSTITUTIONALIZED MEDICAL CASES	7/5/2018	1
	PWC – IS IT SEXUAL HARASSMENT?	5/9/2019	1.5
	PWC – TECHNIQUES FOR EDEMA AND LONG BONE DONATION	5/9/2019	1.5
	PWC- MORTUARY MISSION: DOVER'S SILENT HISTORY	5/9/2019	2
	CONSERVATION CAFÉ: THE MILLENNIAL DIRECTOR	5/14/2019	1
	FROM THE COT TO THE CHAPEL	5/14/2019	2
	INSIDE THE COURTHOUSE	5/14/2019	1
	POST PROCUREMENT EMBALMING BEST PRACTICES	5/14/2019	1.5
	RECONSTRUCTIVE TECHNIQUES FOR AN OPEN CASKET VIEWING	5/14/2019	1
	THERAPY FROM THE MAN'S BEST FRIEND	5/14/2019	1
	FIVE KEYS TO CREMATION SUCCESS - VIRTUAL	9/18/2020	1
	FUNERAL RULE COMPLIANCE AND UPDATE ON THE FTC RULE REVIEW – VIRTUAL	9/18/2020	1
	IMAGINING THE UNIMAGINABLE: PROMOTING HEALING AFTER THE DEATH OF A CHILD – VIRTUAL	9/18/2020	1
	INSIDE THE COURTHOUSE 2.0 – VIRTUAL	9/18/2020	1
	THE RELEVANCE OF RESTORATIVE ART – VIRTUAL	9/18/2020	1
	WHY FACEBOOK WORKS FOR FUNERAL HOMES – VIRTUAL	9/18/2020	1
	SUPPORTING SURVIVORS OF SUICIDE LOSS: A GUIDE FOR FUNERAL DIRECTORS -WEBINAR/ONLINE	10/15/2020	1
	ONLINE CREMATION CERTIFICATION PROGRAM	1/8/2021	6
	TRAFFIC IS POINTLESS IF YOUR WEBSITE DOESN'T CONVERT	2/26/2021	1.5
	WHAT WILL AND WILL NOT WORK IN 2021 FOR GETTING MORE CASES	2/26/2021	1.5
	COVID-19 PREVENTION PROGRAMS AND THE TOP 10 OSHA VIOLATIONS-ONLINE	3/23/2021	1
	THE FUTURE OF WORK IS NOW: ARE YOU READY?	7/2/2021	1.5
	GREEN BURIALS: RITUAL AND CEREMONY	7/29/2021	1
	EFFECTIVELY RECRUITING & RETAINING TOP TALENT-CHALLENGES FACING FUNERAL SERVICE EMPLOYERS-VIRTUAL CLASSROOM	9/22/2021	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

	PRACTICAL IDEAS TO REACH YOUR CAREGIVER COMMUNITY	9/1/2021	1
	RECONSTRUCTIVE TECHNIQUES FOR SEVERE TRAUMA	9/1/2021	1
	THE BIOLOGY OF COSEMETICS	9/1/2021	1
	REAL LIFE (AND DEATH) SCENARIOS FACING TODAY'S FUNERAL DIRECTOR	9/1/2021	1
	BACK TO BASICS OF EMBALMING AND BODY PREP	9/1/2021	2
	FROM DONATION TO GOODBYE	9/1/2021	1
	FINAL ACTS OF CARE FOLLOWING THE DEATH OF A CHILD	9/1/2021	1
	HONORING THOSE WHO SERVE	9/1/2021	2
	LESSONS ON EMBRACING CHANGE AND OPPORTUNITIES FOR GROWTH	9/1/2021	1
	HOW TO PREPARE A DECOMP FOR PUBLIC VIEWING	9/1/2021	2
	HOW TO GET CUSTOMER SERVICE RIGHT POST-PANDEMIC	9/1/2021	1
	FACING THE JUDGE: HOW PROPER PAPERWORK CAN SAVE YOUR FIRM	11/24/2021	1
	BRINGING RITUAL TO CREMATION ARRANGING	11/24/2021	1
	CREMATION SUCCESS SEMINAR – ONLINE	2/6/2022	6
	COMMUNICATING WITH TODAY'S CUSTOMER	2/11/2022	3
	FROM DONATION TO GOODBYE-ONLINE	2/11/2022	1
	THE KNOWING WHAT YOU'RE FOR	5/5/2022	1
	SUCCESSION SOLVED: HOW TO SELL A BUSINESS	5/5/2022	1
	PANEL DISCUSSION: THE STATE OF FUNERAL SERVICE POST PANDEMIC	5/5/2022	1.5
	WORKFORCE DEVELOPMENT CHALLENGES & OPPORTUNITIES	5/5/2022	1
	THE WAY FORWARD: MASTERING LIFE'S TOUGHEST BATTLES AND DISCOVERING YOUR PURPOSE	8/18/2022	1
	TELLING YOUR STORY: STRATEGIES FOR SURVIVING YOUR NEXT MEDIA INTERVIEW	8/18/2022	2
	STORIES THAT STICK: THE IRRESISTIBLE POWER OF STRATEGIC STORYTELLING	8/18/2022	1
	THE PRICE IS RIGHT: HOW TO COMPETE ON SERVICE	8/18/2022	1
	GRIEF, HUMOR AND HEALING	8/18/2022	1
	FUNERAL RULE COMPLIANCE AND UPDATE ON THE FTC RULE REVIEW	8/18/2022	1
	FIVE KEYS TO CREMATION SUCCESS	8/18/2022	1
	EXTREME RESTORATIVE CASE SOLUTIONS "WHAT TO DO AND USE"	8/18/2022	4
	EMBRACE YOUR THOUGHTS, ELEVATE YOUR LIFE	8/18/2022	1
	DOVER PORT MORTUARY FULL BODY WRAP DEMONSTRATION	8/18/2022	2
	CRACKING THE CODE TO WHAT CUSTOMERS CRAVE	8/18/2022	2
	CLOSING THE DEAL: GROWTH BY ACQUISITION	8/18/2022	1
	NELP: Synthesizing the Emerging Leaders Curriculum to Impact an Organization's Culture	8/31/2022	3

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

	NELP: Emotional Intelligence	8/31/2022	3
	NELP: Mentorships and Mentoring Dialogue	8/31/2022	3
	NELP: The Art of Strategic Planning	8/31/2022	3
	NELP: NFDA and the Funeral Service Foundation	8/31/2022	3
	NELP: Servant Leadership	8/31/2022	3
	NELP: Character-Based Ethical Leadership	8/31/2022	3
	NELP: Program Overview & Finding and Becoming a Mentor	8/31/2022	3
	Empathic Communication Strategies Following Suicide Death	12/12/2022	1
	NFDA Cremation Success Seminar	12/21/2022	6
	The Transformative Power of Hospitality in Funeral Service	1/24/2023	1
	How to Get More Calls in 2024	1/25/2023	1
	Dying at Work Isn't a Succession Plan The Psychology of a Stress-Free Family Business Transition	1/30/2023	1
	Current Burial and Cremation Trend	1/30/2023	2
	Current Issues Facing Funeral Service	2/09/2023	2
	Live through Love	3/27/2023	1
	Future's Forum	3/27/2023	9
	It's Not a Competition	3/27/2023	1.5
	You'll Love It Here: How to Make Workspace Culture a Competitive Advantage	3/27/2023	1.5
	The Good, The Bad, and The Ugly: The Science Behind Embalming	3/27/2023	1.5
	The Meaning of Success	3/27/2023	1.5
	Girls Don't Whistle	3/27/2023	1.5
	Owning Your History	3/27/2023	1.5
	Chemical Safety Do's and Don'ts	3/27/2023	1
	COMPASSION FATIGUE IN FUNERAL SERVICE: HOW TO MITIGATE BURNOUT	05/05/2023	1.5
	HER MAJESTY QUEEN ELIZABETH'S FUNERAL: A BEHIND THE SCENES LOOK	05/05/2023	1
	STRATEGIC PLANS THAT WORK: DEVELOPMENT & IMPLEMENTATION	05/05/2023	1.5
	BUILDING THE HUMAN FOR TOMORROW	05/05/2023	1
	MANAGING VARIOUS HOSPITAL AND TRAUMA CASES	06/27/2023	4
	DELIVERING PHENOMENAL PRENEED EXPERIENCES	06/27/2023	1
	MENDING THE GENERATIONAL DIVIDE	06/27/2023	1
	STAND OUT TO TECH-SAVVY FAMILIES	06/27/2023	1
	SUICIDE RISK WITHIN THE DEATHCARE PROFESSION	06/27/2023	1
	BEYOND THE FUNERAL: HOW SAVVY FUNERAL PROFESSIONALS CONNECT WITH THEIR COMMUNITIES	06/27/2023	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

		TRIED AND TRUE EMBALMING TECHNIQUES: PAST AND PRESENT	06/27/2023	1
		HACKING THE ROCKSTAR ATTITUDE: HOW TO IGNITE ROCKSTAR PERFORMANCE DURING UNCERTAIN TIMES	06/27/2023	1
		EMBRACING AI TECHNOLOGY: PRACTICAL TOOLS AND STRATEGIES FOR FUNERAL DIRECTORS	06/27/2023	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000013	NATIONAL FUNERAL DIRECTORS AND MORTICIANS ASSOC INC	A FRAMEWORK FOR FINANCIAL SUCCESS	2/3/2022	1
	ATTN: KYLE LEDFORD	I WANT TO OWN, WHERE DO I START?	2/3/2022	1
	929 S CLINTON AVE	IS IT ETHICAL, IS IT MORAL...	2/3/2022	1
	TRENTON NJ 08611	WEATHERING THE STORM: MENTAL HEALTH...	2/3/2022	1
		PLANS FOR NAVIGATING SHIFTS IN CUSTOMER DESIRES AND NEEDS	5/5/2022	1
		OWNERS TRACK	5/5/2022	1
		RETIREMENT AND TAX FOR THE 21 <sup>ST</sup> CENTURY BUSINESS OWNER	5/5/2022	1
		GROWTH MINDSET VS FIXED MINDSET	5/5/2022	1
		DOING MORE THAN JUST FUNERALS: MEETING THE NEEDS OF THE COMMUNITY THROUGH PHILANTHROPIC EFFORS	5/5/2022	1
		COVID 19 PREVENTION PROGRAMS AND TOP OSHA VIOLATIONS	5/5/2022	1
		THE ETHICAL RESPONSE WHEN AN EMBALMING GOES WRONG	5/5/2022	1
		OVERCOMING CHALLENGES TO DELIVER AN UNFORGETTABLE FINAL VIEWING	5/5/2022	1
		WHO IS NFDMA, INC? & NEW MEMBERS ORIENTATION	5/11/2022	1
		CREATING MEANINGFUL EXPERIENCES TO GROW YOUR BUSINESS	5/11/2022	1
		THE HEALTH OF THE FUNERAL DIRECTOR	5/19/2022	1
		LINE OF DUTY DEATH FUNERAL HONORS & PROTOCOLS	6/03/2022	1
		ROBERT'S RULES IN MOTION	9/13/2022	1
		DIVERSITY, EQUITY, AND INCLUSION	9/13/2022	3
		What Makes the Great GREAT	12/8/2022	2
		Be the Influencer	12/8/2022	2
		THE ETHICAL APPROACH TO DEI	06/07/2023	2
		EMBALMING WITH EXCELLENCE: PERFECTING YOUR GIFT	06/07/2023	2
		THE LONG GAME: CULTIVATING A WINNING BUSINESS MODEL/PRENEED	06/07/2023	1
		BUILD, GROW, EXIT	06/07/2023	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000014	SELECTED INDEPENDENT FUNERAL HOMES	2022 NEXGEN SEMINAR	2/3/2024	8.5
	ATTN: STEFANIE FAVIA	FORUM FOCUS: EXPERT EDITION (MAY 2022)	4/15/2022	3
	ONE OVERLOOK POINT	FORUM FOCUS: EXPERT EDITION (JUNE 2022)	4/15/2022	3
	SUITE 530	2022 ANNUAL MEETING	7/13/2022	9.5
	LINCOLNSHIRE, IL 60069	2023 NEXGEN SEMINAR	12/8/2022	8.5

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000020	INTERNATIONAL ORDER OF GOLDEN RULE	2022 OGR ANNUAL CONFERENCE	3/29/2022	8
	ATTN: JESSICA'S RIDDLESPEGER	2023 OGR ANNUAL CONFERENCE	2/10/2023	8
	9101 BURNET ROAD	<b>2023 ANNUAL CONFERENCE</b>	6/28/2023	9.5
	SUITE 120			
	AUSTIN TX 78758			



## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000023	TOTAL COMPLIANCE SOLUTIONS INC	FUNERAL HOME SAFETY SERIES, INCLUDING OSHA, CDC, EPA & NFPA	9/6/2006	3
	27 MICA LAND			
	SUITE 208			
	WELLESLEY, MA 02481			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000026	NEW JERSEY FUNERAL SERVICE EDUCATION CORPORATION	CERTIFIED CELEBRANT TRAINING	9/5/2007	17
	ATTN: ALTHEA D FORD	WHAT SHOULD I DO? ETHICAL DILEMMAS IN FUNERAL SERVICE KEY:ETHICS A1	5/1/2013	1
	PO BOX L	REVEALING YOUR ETHICAL FUNERAL SERVICE ORIENTATION (ETHICS B1)	4/2/2014	1
	MANASQUAN, NJ 08736	OSHA A-1: 2017 MANDATORY OSHA FUNERAL HOME TRAINING BLOODBORNE PATHOGENS	1/18/2017	1
		OSHA A-2: 2017 MANDATORY OSHA FUNERAL HOME TRAINING FORMALDEHYDE & HAZARD COMM	1/18/2017	1
		OSHA A-3: 2017 MANDATORY OSHA FUNERAL HOME TRAINING OSHA PAPERWORK OBLIGATIONS	1/18/2017	1
		OSHA A-5: 2017 MANDATORY OSHA FUNERAL HOME TRAINING PREVENTING BACK INJURIES	1/18/2017	1
		FORMALDEHYDE AND HAZARD COMMUNICATION (KEY: OSHA A-2)	2/28/2018	1
		1918 FLU EPIDEMIC PERSPECTIVES FOLLOWING THE 2020 PANDEMIC	8/18/2022	1
		WELL, TO TELL YOU THE TRUTH	8/18/2022	1
		SUPPORTING THE LGBTQ+ COMMUNITY IN FUNERAL SERVICE	8/18/2022	1
		REVISITING THE RIGHT WAY OF DEATH	8/18/2022	1
		LEVERAGING THE INTERNET IN FUNERAL SERVICE	8/18/2022	1
		COMPASSION FATIGUE	8/18/2022	1
		EMBALMING 101	8/18/2022	1
		PEDIATRIC FUNERAL CARE	6/01/2023	1
		EMBALMING IS SCIENCE	6/01/2023	1
		JOSEPH GAWLER'S SONS FUNERAL HOME OF THE PRESIDENTS	6/01/2023	1
		HONORING TRANSGENDER PEOPLE: BEING A FUNERAL PROFESSIONAL FOR EVERYONE	6/01/2023	1
		INTRODUCTION TO ADVANCED RECONSTRUCTIVE SURGERY TECHNIQUES	6/01/2023	1
		HOW CAN I HELP?	6/01/2023	1
		UNDERSTANDING THE MILLENIAL WORKER AND HOW THEY CAN IMPROVE YOUR BUSINESS	6/01/2023	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000027	MARYWOOD UNIVERSITY	BEREAVEMENT AND THE FUNERAL DIRECTOR	10/4/2006	3
	ATTN: CAROLYN M BONACCI	UNDERSTANDING CULTURALLY DIVERSE GRIEF EXPRESSION	7/2/2008	3
	2300 ADAMS AVENUE	RECOGNIZING MENTAL HEALTH ISSUES IN THE OLDER ADULT	7/12/2021	3
	SCRANTON PA 18509			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000029	MATTHEWS INTERNATIONAL	THE ETHICS OF THE ARRANGEMENT OFFICE	5/8/2007	2
	ATTN: MARY ANDRES RUSSELL	90 MIN MIRACLE, HARDWOOD PROD. KNOWLEDGE & PLANT TOUR	4/2/2008	6
	10944 MARSH ROAD	FOCUS ON YOUR FUTURE	6/4/2008	8.75
	AURORA IN 47001	A FRESH LOOK AT THE FUTURE SEMINAR	7/2/2008	5
		CREMATION	7/2/2008	3
		FOCUS ON YOUR FUTURE:HARDWOOD CASKET CONSTRUCTION & HISTORY	7/2/2008	11
		HARDWOOD CASKET CONSTRUCTION & HISTORY	7/2/2008	1.75
		90 MIN MIRACLE-HALF DAY, HARDWOOD PROD. KNOWLEDGE & PLANT TOUR	8/6/2008	2.5
		FOCUS ON YOUR FUTURE-CONSUMERS & THEIR POWER TO SHAPE THE FUTURE, CONSUMER	10/1/2008	4
		FOCUS ON YOUR FUTURE-HALF DAY	4/1/2009	2.5
		ITS NOT YOUR GRANDFATHER'S UNDERTAKING FUNERAL SERVICE IN A NEW CENTURY	5/6/2009	2
		THE DEVIL IS IN THE DETAILS-CUSTOMER LOYALTY	2/3/2010	2
		THE REARRANGEMENT CONFERENCE	4/7/2010	2.5
		DO ANGELS WEAR SHOES	7/7/2010	3
		ADDRESSING THE PUBLIC ABOUT YOUR PROFESSION	4/6/2011	1
		CREMATION TODAY: THE STATE OF THE PRACTICE	4/6/2011	1
		ASPIRE: HISTORICAL MODELS OF EXEMPLARY LEADERSHIP	10/4/2012	1
		10 ARRANGEMENT STEPS ESSENTIAL FOR FAMILIES SELECTING CREMATION	9/13/2013	1
		COMMUNICATIONS ETIQUETTE IN A DIGITAL WORLD	9/13/2013	1
		MOVING FROM GRIEVING TO REMEMBRANCE	9/13/2013	1
		RELAX! OR YOU'RE FIRED	9/13/2013	1
		THE BEAUTY, CHARACTER & VALUE OF AMERICAN WOODS USED IN THE ART OF CASKET CONSTR	9/13/2013	1
		THE BEAUTY, CHARACTER & VALUE OF ENDURING METALS USED IN THE ART OF CASKET ASSEM	9/13/2013	1
		GET LOST, THE ANTHROPOLOGY OF UPLIFTING SERVICE	9/23/2015	1
		THRIVING IN TODAY'S CHANGING MARKETPLACE	3/1/2017	6
		DECODING THE GENERATIONS	5/24/2017	1
		FOUR GENERATIONS IN THE FUNERAL HOME	5/24/2017	1
		BULDING TRUST TEAMWORK	12/4/2018	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

		THE ART OF CREMATION PHONE INQUIRIES	12/4/2018	1
		CASKET SELECTION: HELPING FAMILIES SEE VALUE	2/6/2019	1
		MEETING THE NEEDS OF CREMATION FAMILIES	2/6/2019	1
		THE HOSPITALITY PARALLEL	2/6/2019	1
		THE SECRETS OF GREAT BUSINESS PARTNERSHIPS	2/6/2019	4
		BE AUDACIOUS IN BUSINESS	3/13/2019	1
		Funeral...FUNeral...Moving Families from Grieving to Remembrance	7/22/2020	1
		FROM CHURCH BULLETINS TO YELP – WEBINAR	7/28/2021	1
		WHAT NOW? THE VIRTUAL REALITY OF FUNERAL SERVICE	7/28/2021	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000035	PROFESSIONAL PROGRAMMING	EMBALMING IN THE REAL WORLD-360	2/6/2008	6
	37 EAST MAIN STREET	SURVIVING IN FUNERAL SERVICE TODAY	9/1/2010	6
	MECHANICSBURG, PA 17055	FINANCIAL DISASTER PREPAREDNESS	9/1/2010	1
		FUNERAL SERVICE TECHNOLOGY	9/1/2010	1
		THE EMBALMER'S ROUNDTABLE	9/1/2010	1
		FUNERAL DIRECTORS FIRST RESPONDERS TO GRIEF	9/1/2010	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000036	CREMATION ASSOCIATION OF NORTH AMERICA (CANA)	CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM	4/13/2017	8
	ATTN: JENNIFER HEAD	CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM	1/17/2018	8
	499 NORTHGATE PARKWAY	CANA'S CREMATORY OPERATIONS CERTIFICATION	3/13/2019	8
	WHEELING IL 60090	CANA'S ONLINE CREMATORY OPERATIONS CERTIFICATION PROGRAM	3/13/2019	8
		ART OF SELLING CREMATION/SYMPOSIUM	2/5/2020	12
		CREMATION & THE ENVIRONMENT ONLINE COURSE	2/5/2020	2
		CREMATION ARRANGEMENT CONFERENCE BEST PRACTICES	2/5/2020	2
		PHONE SHOPPERS: YOUR BEST FIRST IMPRESSION	2/5/2020	1
		CANA'S 102ND VIRTUAL CONVENTION	10/20/2020	4
		CANA'S 103RD CREMATION INNOVATION CONVENTION	7/17/2021	9
		ONLINE – AFTERCARE: AN INTRODUCTION	2/11/2022	2
		ONLINE – COMMUNICATION SKILLS FUNDAMENTALS	2/11/2022	1
		ONLINE – COMPLYING WITH THE FTC FUNERAL RULE	2/11/2022	1
		ONLINE – ETHICS IN FUNERAL SERVICE	2/11/2022	2
		ONLINE – PRESENTATION WITHOUT PRESERVATION	2/11/2022	1
		ONLINE – THE POWER OF PRESENCE: INTRODUCTION	2/11/2022	2
		ONLINE – THE CREMATION CHOICE	2/11/2022	2
		ONLINE – THE POWER OF PRESENCE: PART 2	2/11/2022	2
		ONLINE – THREE TOOLS FOR IMPROVING YOUR BUSINESS	2/11/2022	1
		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM	2/11/2022	8
		2022 CANA SYMPOSIUM	2/11/2022	7
		2022 CANA CONVENTION	6/08/2022	7
		2022 GREEN FUNERAL CONFERENCE	7/28/2022	9
		Cremation Arrangement Conference Best Practices	11/30/2022	2
		Ethics in Funeral Service	11/30/2022	2
		CANA's Online Crematory Operations Certification Program	11/30/2022	8
		Three Tools for Improving Your Business	11/30/2022	1
		Presentation Without Preservation	11/30/2022	1
		Cremation And The Environment Online Course	11/30/2022	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

		Communication Skills Fundamentals	11/30/2022	1
		Aftercare: An Introduction	11/30/2022	2
		Complying with the FTC Funeral Rule	11/30/2022	1
		The Power of Presence: Introduction	11/30/2022	2
		Phone Shoppers: Your Best First Impression	11/30/2022	1
		The Cremation Choice	11/30/2022	2
		CANA's Crematory Operations Certification Program	1/25/2023	8
		2023 CANA CONVENTION	6/9/2023	7



## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000038	WESTMORELAND COUNTY CORONER'S OFFICE	Coroner's Office Protocols	6/4/2008	1
	2503 S GRANDE BLVD			
	GREENSBURG PA 15601			
	724-830-3636			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000039	MKJ MARKETING	MKJ Marketing 2023 Ski Summit	1/9/2023	12
	7978 COLEY DAVIS ROAD			
	NASHVILLE TN 37221			
	727-524-8100			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000042	WESTERN PENNSYLVANIA FUNERAL DIRECTOR'S ASSOCIATION	FUNERAL SERVICE TECHNOLOGY	5/6/2009	2
	ATTN: NORMAN J WIMER	PREPARATION ROOM CHALLENGES	5/6/2009	3
	161 ELM STREET	FINANCIAL PREPARDNESS FOR FUNERAL DIRECTORS AND FUNERAL HOME PLANNING FOR SUCCES	3/3/2010	2
	BOX 389	NATIONAL CEMETERY OF THE ALLEGHENIES	3/3/2010	2
	TIONESTA PA 16353	ORGAN DONATION CHANGES AFFECTING THE FUNERAL SERVICE COMMUNITY	3/3/2010	1
		BODY/ORGAN DONATION WITH EMBALMING RESTORATION	4/6/2011	3
		FUNERAL HOME LOSS PREVENTION	3/7/2012	1
		FUNERAL HOME MANAGEMENT SYSTEM (COMPUTER SOFTWARE)	3/7/2012	2
		KEY TO FUNERAL HOME LAWSUIT PREVENTION	3/7/2012	2
		SOCIAL MEDIA FOR FUNERAL HOMES - HOW TO MAKE IT WORK	3/7/2012	3
		CAN THE BEST EMBALMERS, STILL LEARN SOMETHING	5/1/2013	2
		CREMATION LIABILITY	5/1/2013	1
		CUSTOMIZATION, UNLIMITED CHOICES FOR FAMILIES	5/1/2013	1
		TECHNOLOGY AND SOCIAL MEDIA	5/1/2013	2
		CREMATION AND EMBALMING LIABILITY	5/7/2014	3
		WHATS YOUR BUSINESS WORTH IN TODAYS MARKET/BUSINESS SUCCESSION	4/22/2015	3
		HOW TO WORK WITH HOSPICE	3/30/2016	2
		CREMATION HEADACHES - HOW TO THANDLE FAMILIES, THE REGULATONS AND YOURSELF	4/13/2017	3
		THE EMBALMERS NIGHTMARE-POSTMORTEM TREATMENT OF MEDICAL &/OR DONOR INTERVENTION	4/13/2017	3
		CAN YOUR FAMILY PAY FOR THEIR FUNERAL	2/28/2018	1
		NOW YOU SEE IT; NOW YOU DON'T; TRADITIONS IN TRANSITIONS	2/28/2018	3
		HOW TO DRIVE LEADS ON SOCIAL MEDIA, IT'S NOT JUST "GOOD WILL" MARKETING	5/9/2019	3
		WHAT WILL AND WILL NOT WORK IN 2019 FOR GETTING MORE CASES	5/9/2019	3
		CALL ETIQUETTE FOR THE DEATH CARE PROFESSION	3/18/2020	3
		ENGAGING AND MOTIVATING EMPLOYEES	3/18/2020	1
		EMBALMING IS THE FOUNDATION OF FUNERAL SERVICE	3/18/2020	2
		DIFFICULT CASE EMBALMING – BEST PRACTICE	3/29/2022	3
		THE OBITUARY AND YOUR WEBSITE, WHAT DO CONSUMERS EXPECT	3/29/2022	2
		How Can I Help	3/2/2023	1
		“Caring Place”	3/2/2023	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

		Taking the First Step: Supporting Families Through Their Journey of Grief”		
		ABC’s of Shipping	3/2/2023	2
		FTC: Yesterday, Today, and Tomorrow	3/2/2023	2

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## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000047	HEFFNER FUNERAL CHAPEL & CREMATORY INC 1551 KENNETH ROAD YORK PA 17408 717-767-1551	21ST CENTURY SERVICES "DON'T JUST GET THE JOB DONE"	7/1/2009	1.5
		CREMATION "LIABILITY & CODE OF ETHICS"	7/1/2009	1.5
		PROVIDING CONSUMERS WITH PAYMENT OPTIONS	7/1/2009	1
		VETERAN'S TRIBUTES & DUE RESPECT	7/1/2009	1
		CELEBRANT SERVICES	9/2/2009	1
		THE ASSASSINATION & FUNERAL OF PRESIDENT ABRAHAM LINCOLN	7/1/2015	1
		CREMATION, CELEBRANT CEREMONIES & PEW RESEARCH	3/30/2016	1.5
		CREMATION, CELEBRANT CEREMONIES & PEW RESEARCH	7/5/2017	2
		HOSPICE AND FUNERAL CARE-THE HALF FACTOR	5/14/2021	1.25
		THE 2-WAY STREET OF PROFESSIONAL STAFFING	5/14/2021	1.25

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000051	WILBERT FUNERAL SERVICES INC.	RESTRICTED CERVICAL INJECTION - ONLINE	1/20/2021	1
	2943 GARDNER ROAD	SURVIVAL SKILLS DURING & POST PANDEMIC - ONLINE	1/20/2021	1
	BROADVIEW IL 60155	BACK TO THE BASICS-BURIAL VAULTS 101-ONLINE	2/18/2021	1
	800-323-7188	CREMATION IS __-UNDERSTANDING CREMATION MOTIVATIONS-ONLINE	2/18/2021	1
		DEATH BY SUICIDE-WEBINAR	3/10/2021	1
		BETTER COMMUNICATIONS WITH FAMILIES-WEBINAR	3/10/2021	1
		CONNECTING THE DOTS: HOW TO PROPERLY NETWORK WITH DEATHCARE INFLUENCER-WEBINAR	3/10/2021	1
		POST EMBALMING TREATMENT - WEBINAR	3/30/2021	1
		MINDSET MATTERS - WEBINAR	3/30/2021	1
		GOOD PEOPLE UNETHICAL CHOICES - WEBINAR	4/21/2021	1
		THE GRIEF WORK OF CHILDREN AND HOW FUNERALS HELP THEM - WEBINAR	4/21/2021	1
		RENAL FAILURE: A SILENT DANGER AND AN EMBALMING REMINDER - WEBINAR	6/22/2021	1
		WHEN A CHILD DIES - WEBINAR	6/22/2021	1
		THE ANSWER IS IN THE NUMBERS - WEBINAR	6/22/2021	1
		VIDEO AND PHOTO TELL YOUR STORY THE RIGHT WAY- WEBINAR	6/22/2021	1
		CREMATION LIABILITIES WAY - WEBINAR	6/22/2021	1
		THE OBITUARY - YOUR GREATEST MARKETING ASSET - WEBINAR	7/22/2021	1
		THE DEVIL IS IN THE DETAIL - WEBINAR	7/22/2021	1
		EMBALMING THE JAUNDICE CASE - WEBINAR	8/27/2021	1
		THE THREE OMEGAS: INTERMENT, INURNMENT AND ENTOMBMENT - WEBINAR	8/27/2021	1
		ONLINE-4 P'S OF SUCCESS	11/13/2020	1
		ONLINE-CEMETERY DEVELOPMENT FOR CREATION	11/13/2020	1
		ONLINE-CHILDREN, DEATH AND FUNERALS	11/13/2020	1
		ONLINE-CREMATION AND CONNECTION THROUGH CEREMONY	11/13/2020	1
		ONLINE-I NEVER THOUGHT ABOUT THAT	11/13/2020	1
		ONLINE-IT'S ABOUT TIME	11/13/2020	1
		THE IMPORTANCE OF THE GRAVESIDE SERVICE - WEBINAR	11/19/2021	1
		FUNERAL ETHICS & LAW FOR THE DEATHCARE PROVIDER - WEBINAR	11/19/2021	1
		SELF-CONNECT TO RE-CONNECT - WEBINAR	11/19/2021	1
		WHAT IS PROBATE COURT AND HOW DOES IT IMPACT FUNERAL SERVICE - WEBINAR	12/9/2021	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

	CALL ETIQUETTE FOR THE DEATH CARE PROFESSION-WEBINAR	1/10/2022	1
	AN OVERVIEW OF OSHA COMPLIANCE - WEBINAR	2/3/2022	1
	THE SCIENCE OF SHOPPING: HOW TO SET YOUR SELECTION ROOM TO SELL - WEBINAR	2/3/2022	1
	BRITISH FUNERAL CUSTOMS AND BURIAL SITES - WEBINAR	2/3/2022	1
	ONLINE – SECURING DIGITAL LEGACIES	2/24/2022	1
	TRUE STORIES: THE VALUE OF A CLINICAL CASE REPORT IN EMBALMING LITIGATION CASES	3/01/2022	1
	EVERY LIFE IS WORTH REMEMBERING – CEREMONIES FOR TODAY	3/01/2022	1
	FROM SCRATCH – BUILDING A SUCCESSFUL FUNERAL BUSINESS FROM THE GROUND UP	3/01/2022	1
	YOU AND YOUR STAFF: COMMUNICATION, ETIQUETTE, AND DEBRIEFING	3/01/2022	1
	STAYING RELEVANT	5/5/2022	1
	WHAT YOU SHOULD KNOW WHEN HANDLING SERVICES FOR A SITTING MEMBER OF CONGRESS	5/5/2022	1
	BECOME THE BRAND CUSTOMERS CANNOT LIVE WITHOUT	5/5/2022	1
	EMBALMING THE EDEMATOUS CASE	5/17/2022	1
	DETAILS MATTER	7/12/2022	1
	THE WOLF’S CURSE: GRIEF IN CHILDREN’S LITERATURE	7/12/2022	1
	Call Etiquette for the Death Care Profession - Creating Customer Experiences on the Phone	8/31/2022	1
	Trends in Cremation Memorialization	8/31/2022	1
	The State of PreNeed	8/31/2022	1
	Estate and Succession Planning	9/21/2022	1
	One Block West of the White House – A story of Joseph Gawlers’ Sons	12/9/2022	1
	When Helping Them is Hurting You	12/9/2022	1
	Embalming Unknowns	1/30/2023	1
	VA Triangle	1/30/2023	1
	Handling Fetal Remains in the Wake of the Dobbs Decision How the Treatment of Fetal Remains Has and Will Change	1/30/2023	1
	How is Hospice Changing Funeral Services	2/21/2023	1
	TREATING DISCOLORATIONS - WEBINAR	4/24/2023	1
	EMBRACING THE DIY CONSUMER	4/24/2023	1
	FUNERAL SERVICE AND YOUNG FAMILIES: WHAT YOU NEED TO KNOW	5/2/2023	1
	THE MORAL DILEMMA WITH PRENEED	6/28/2023	1
	SHOULD CREMATED REMAINS REST IN PEACE? PART 2: WHO MAKES THE DECISION?	7/27/2023	1
	IDENTIFICATION AND CHAIN OF CUSTODY – IT’S NO LONGER AN OPTION, IT’S AND OBLIGATION! IS STATE REGULATORY LAW IT?	9/25/2023	1

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

		AIR FORCE MORTUARY AFFAIRS OPERATIONS	10/2/2023	1
		WHAT'S NEW AT THE FTC?	10/2/2023	1



## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000056	FINGER LAKES FUNERAL DIRECTORS ASSOC	TOTAL CLIENT FAMILY SATISFACTION IN A CHANGING WORLD	2/1/2012	3
	ATTN: WALTER J KENT	FUNERAL DIRECTORS, THE FIRST RESPONDERS TO GRIEF	2/6/2019	2
	858 LAKE STREET	TOTAL CLIENT FAMILY SATISFACTION IN A CHANGING WORLD	1/11/2022	3
	ELMIRA NY 14901	THE FIRST RESPONDERS TO GRIEF	1/11/2022	2
		WHY STRATEGY IS KEY FOR SUCCESS & DIGITAL MARKETING FOR DEATHCARE COMPANIES	1/11/2022	2
	<a href="mailto:walter@walterjkent.com">walter@walterjkent.com</a>	First Contact Care During First Call And Care Transport	11/18/2022	1
		Continuum of Care, Hospice	11/18/2022	2
		Unearthing The Secrets and Facing The Changes in Cremation Services	11/18/2022	3

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000061	MARYLAND STATE FUNERAL DIRECTORS' ASSOCIATION	103 <sup>RD</sup> ANNUAL CONVENTION	5/3/2022	12.25
	ATTN: ANDREW VAN DUSEN			
	PO BOX 9715			
	SILVER SPRING MD 20916			
	410-553-7706			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000062	EVANS EAGLE BURIAL VAULTS INC 15 GRAYBILL RD LEOLA PA 17540 717-656-2213	BASICS OF BURIAL\VAULT CONSTRUCTION	4/6/2011	3

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000068	BUCKS MONTGOMERY COUNTY FUNERAL DIRECTORS' ASSOCIATION			
	PO BOX 52050	ESTATE PLANNING	4/4/2012	1
	PHILADELPHIA PA 19115	PROPER PROCEDURES FOR WASHINGTON CROSSING N.C.	3/24/2015	1
	717-656-2213			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000071	MID-ATLANTIC STATES CEMETARY AND FUNERAL CONFERENCE			
	PO BOX 7076	CREMATORY OPERATOR CERTIFICATION	7/29/2021	6
	NORTH BRUNSWICK NJ 08902			
	717-236-9970			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000080	HOSPICE & COMMUNITY CARE'S PATHWAYS CENTER FOR GRIEF LOSS	BEREAVEMENT ESSENTIALS: MAKING SENSE OF THE ARTS & SCIENCE OF GRIEF	12/9/2021	3
	PO BOX 4125	Grief in Later Life Helping Seniors Face Loss	1/30/2023	3
	LANCASTER PA 17604			
	717-391-2412			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000086	FUNERAL CONTINUING EDUCATION.COM	ONLINE-BURIAL WITH MILITARY HONORS BEST PRACTICES	12/3/2014	3
	45 PAGE AVE	ONLINE-COMPLYING WITH THE FTC RULE	12/3/2014	2
	STATEN ISLAND, NY 10309	ONLINE-ETHICS, ATTITUDE AND CUSTOMER SERVICE	12/3/2014	3
	718-608-6000	ONLINE-FUNERAL PRODUCTS & THE ENVIRONMENT	12/3/2014	2
		ONLINE-FUNERARY ETHICS & BEST PRACTICES	12/3/2014	3
		ONLINE-HELPING PARENTS COPE WITH UNEXPECTED DEATH	12/3/2014	1
		ONLINE-HELPING PARENTS HELP CHILDREN COPE WITH DEATH	12/3/2014	1
		ONLINE-LIMITING EXPOSURE TO HIV/AIDS	12/3/2014	2
		ONLINE-MODERN FUNERAL CUSTOMS	12/3/2014	1
		ONLINE-OSHA COMPLIANCE FOR FUNERAL HOMES	12/3/2014	2
		ONLINE-PERINATAL BEREAVEMENT & MEMORIALIZATION	12/3/2014	2
		ONLINE-RESTORATIVE ART & MODERN TECHNIQUES	12/3/2014	3
		ONLINE-THE SOCIOLOGY OF DEATH	12/3/2014	2
		ONLINE-UNDERSTANDING HOSPICE & PALLIATIVE CARE	12/3/2014	1
		ONLINE-UPSELLING WITHOUT UPSETTING THE CLIENT	12/3/2014	2
		ONLINE-WHEN CHILDREN DIE:GUIDANCE FINAL ARRANGEMENTS	12/3/2014	1
		ONLINE-WORKING WITH THE CEMETERY	12/3/2014	2
		ONLINE-FUNERAL HOME & HEROIN OVERDOSE TRAINING	1/17/2018	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000093	FUNERAL SERVICE ACADEMY	ONLINE-OSHA COMPLIANCE GUIDANCE FOR FUNERAL HOMES	3/30/2016	6
	ATTN: AMY HARMON	ONLINE-COMPLYING WITH THE FEDERAL TRADE COMMISSION FUNERAL RULE	5/11/2016	3
	PO BOX 449	ONLINE-EMBALMING: AUTOPSIES & ORGAN/TISSUE DONORS	5/11/2016	1
	PEWAUKEE WI 53072	ONLINE-EMBALMING: DISEASES & CONDITIONS	5/11/2016	3
	888-909-5906	ONLINE-FUNERAL HOME SAFETY OVERVIEW	5/11/2016	1
		ONLINE-GRIEF & CULTURAL COMPETENCE: HISPANIC TRADITIONS	5/11/2016	1
		ONLINE-GRIEF & CULTURAL COMPETENCE: JEWISH TRADITIONS	5/11/2016	1
		ONLINE-GRIEF & CULTURAL COMPETENCE: THE AFRICAN AMERICAN DIASPORA	5/11/2016	1
		ONLINE-SAFETY WITHIN FUNERAL HOMES	5/11/2016	2
		ONLINE-COMMUNICABLE DISEASE AND FUNERAL PROFESSIONALS	7/5/2017	1
		ONLINE-OSHA COMPLIANCE GUIDANCE FOR FUNERAL HOMES-PART 1	7/5/2017	3
		ONLINE-OSHA COMPLIANCE GUIDANCE FOR FUNERAL HOMES-PART 2	7/5/2017	3
		GRIEF MANAGEMENT: AN OVERVIEW FOR FUNERAL PROFESSIONALS	10/4/2018	3
		TODAY'S FUNERALS: WHAT'S NEW?	3/13/2019	3
		FUNERAL SERVICE ETHICS	8/29/2019	3
		CHILDREN AND GRIEF-ONLINE	7/12/2021	2
		FUNERAL PRE-PLANNING: AN OVERVIEW-ONLINE	7/12/2021	2
		WORKING WITH ELDERLY CLIENTS-ONLINE	7/12/2021	2



## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000095	PA STATE CORONERS' ASSOCIATION	BEST PRACTICES FOR CORONER'S OFFICE OPERATIONS	2/3/2022	16
	ATTN: CHARLEY HALL	PA CORONER'S ASSOCIATION - 2023 ANNUAL MEETING	8/1/2023	24
	6375 BASEHORE ROAD			
	MECHANICSBURG PA 17050			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000097	PA DEPARTMENT OF HEALTH	FUNERAL DIRECTOR EDRS TRAINING	8/29/2016	3
	555 WALNUT STREET			
	HARRISBURG PA 17101			
	717-783-2548			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000103	KATES-BOYLSTON PUBLICATIONS	CREMATION INNOVATORS SUMMIT	7/22/2020	5.5
	LCavanaugh	TECHNOLOGY THINK TANK (5.5 HOURS)	4/29/2021	5.5
	3349 HWY 138, BLD D SUITE B	CREMATION STRATEGIES CONFERENCE	7/12/2021	5.5
	WALL NJ 07719	FUNERAL SERVICE BUSINESS PLAN CONFERENCE	7/12/2021	10.5
	301-591-1847			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000105	WEBCE	ONLINE FINAL EXPENSE INSURANCE	6/19/2018	3
	ATTN: HEATHER JEROME	ONLINE PRE-NEED PLANNING	6/19/2018	6
	12222 MERIT DRIVE	ONLINE CREMATION BEST PRACTICES	6/19/2018	4
	SUITE 500	ONLINE BLOODBORNE PATHOGENS	6/19/2018	2
	DALLAS TX 75251	ONLINE OSHA PRACTICE STANDARDS FOR FUNERAL DIRECTORS	6/19/2018	4
		ONLINE CONFLICT RESOLUTION FOR FUNERAL DIRECTORS	6/19/2018	3
	<a href="mailto:ComplianceManager@webce.com">ComplianceManager@webce.com</a>	ONLINE MANAGING GRIEF	6/19/2018	4
		ONLINE FUNERAL CUSTOMS WITH MILITARY HONORS	6/19/2018	3
		ONLINE WORKING ETHICALLY WITH SENIORS	6/19/2018	4
		ONLINE WHEN DISASTER STRIKES: MASS FATALITIES AND COMMUNITY IMPACT	6/19/2018	2
		ETHICAL BUSINESS PRACTICES FOR FUNERAL DIRECTORS	10/4/2018	2
		FUNERAL PERSONALIZATION AND FAMILY ENGAGEMENT	12/19/2018	3
		TOP FIVE THINGS THEY DIDN'T TEACH IN MORTUARY SCHOOL	12/19/2018	2
		OSHA EMERGENCY ACTION PLANS FOR FUNERAL HOME	4/29/2019	2
		CREMATION PREARRANGEMENT CONFERENCE BEST PRACTICES	12/4/2019	2
		DEATH CARE TRENDS THAT ARE CHANGING TRADITIONS - ONLINE	8/5/2020	2
		MODERN FUNERAL HOME MANAGEMENT	12/2/2020	3
		FUNERAL OPERATIONS DURING A PANDEMIC-ONLINE	4/28/2021	3
		WHAT EVERY FUNERAL PROFESSIONAL SHOULD KNOW ABOUT ALKALINE HYDROLYSIS – ONLINE	2/11/2022	2
		HELPING SURVIVORS AFTER SUICIDE: THE FUNERAL DIRECTOR'S ROLE	6/28/2023	2

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FED000106	LESTER J VENELLA, FUNERAL SERVICE CONSULTANT LLC 510 POPPY COURT LANGHORNE, PA 19047 (609) 575-9749	ARRANGEMENT CONFERENCE AND ETHICS OSHA ARRANGEMENT CONFERENCE AND ETHICS OSHA	7/29/2020 7/29/2020 2/3/2022 2/3/2022	2 2 2 2

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE	HOURS
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## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

			<b>APPROVED</b>	
FDCE000118	OHIO EMBALBERS ASSOCIATION (OEA)	OEA 2022 SEMINAR	10/14/2022	6
	ATTN: DAVID G HICKS, OEA SECRETARY	OEA 2023 SEMINAR	4/24/2023	6
	PO BOX 621320			
	CINCINNATI OH 45262			

## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE APPROVED	HOURS
FDCE000120	TRISHA A NASH-NASH COMPLIANCE SERVICES	ANNUAL OSHA TRAINING-ONLINE	1/12/2021	1
	ATTN: TRISHA A NASH	BURIAL AT SEA 101-ONLINE	1/12/2021	1
	502 W 7 <sup>TH</sup> STREET, SUITE 100	FUNERAL HOME OSHA SAFETY PROGRAM-SETUP ONLINE	1/12/2021	1
	ERIE, PA 16502	OXYGEN MASKS ON BEFORE BUSINESS SUITS-ONLINE	6/3/2021	2
	<a href="mailto:trisha.a.nash@outlook.com">trisha.a.nash@outlook.com</a>			
	<a href="https://trishanash.com/products/ceus-for-pa-funeral-directors?">https://trishanash.com/products/ceus-for-pa-funeral-directors?</a>			
	215-704-4260			

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE	HOURS
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## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

			<b>APPROVED</b>	
FDCE000121	COLIBRI HEALTHCARE, LLC	Infectious Disease Control for Funeral Directors and Embalmers-Online	7/1/2021	4
	26 NORTH BEACH STREET	Mass Fatalities and Funeral Service-Online	7/1/2021	2
	SUITE A	Opioids-Contributing to Both Health and Death-Online	7/1/2021	2
	ORMOND BEACH, FL 32174	Coping with Difficult People and Situations-Online	7/1/2021	2
	michael.ledoyen@colibrigroup.com			
	888-857-6920			

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE	HOURS
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## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

			<b>APPROVED</b>	
FDCE000122	ZEBRA CREDITS INC.	Cyber Security and the Bereavement Industry-Online	10/19/2021	1
		Senior Clients-Dealing with Dementia-Online	10/19/2021	1
		Social Media Guidelines-Online	10/19/2021	1
		Time Management-Online	10/19/2021	1

PROVIDER #	PROVIDER NAME	COURSE NAME	DATE	HOURS
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## FUNERAL DIRECTORS APPROVED EDUCATION PROVIDER LIST – OCTOBER 2023

			<b>APPROVED</b>	
FDCE000126	LUZERNE COUNTY FUNERAL DIRECTORS ASSOCIATION INC.	MEDICAL MARIJAUNA: THE LAW & DRIVER IMPAIRMENT	4/21/2023	1
	1442 WYOMING AVENUE			
	FORTY FORT, PA 187045			