



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF STATE
BUREAU OF PROFESSIONAL AND OCCUPATIONAL AFFAIRS
STATE BOARD OF NURSING
P.O. BOX 2649
HARRISBURG, PA 17105-2649

PHONE: (717) 783-7142
www.dos.pa.gov

FAX: (717) 783-0822
Email: st-nurse@pa.gov

Tips for Renewal

1. Complete a Board-approved Child Abuse Recognition and Reporting continuing education (Child Abuse CE) course and allow enough time for the provider to send the data to the State Board of Nursing. A list of Board-approved Child Abuse CE courses is available on the Board's website at www.dos.pa.gov/nurse by clicking on "Act 31 of 2014 Mandated Child Abuse Reporter Training."
 - a. When completing the Child Abuse CE, use the same name as the name on your license.
 - b. If it has been over a week since you completed the Child Abuse CE and the Child Abuse CE is still showing as "Not Received" in PALS, contact the provider to make sure the name and license information they have is correct. The Board cannot accept a certificate of completion uploaded by the licensee.
2. **Use the "Internet Explorer" web browser** when attempting to renew your license; users may experience technical difficulties when attempting to renew using other browsers such as Google Chrome.
3. **Renew via computer or laptop** if at all possible, as some users experience difficulty when attempting to renew via their smartphone or tablet/iPad.
4. Login information for your Pennsylvania Licensing System (PALS) account was provided in the Renewal Notice sent to you from the st-nurse@pa.gov resource account. Check your spam or junk email folder if you did not receive this email in your Inbox. Assistance for forgotten User IDs, passwords and registration codes is available on the PALS login page.
5. Read each question on the renewal application before answering and review your answers before submitting your renewal application. Please Note: Using the scroll function on your mouse while you are still in a Yes/No answer field may change your answer to the question.
6. Licensees who do not complete renewal requirements by the deadline will be required to submit a reactivation application.