Pennsylvania Human Relations Commission

UNDER THE PHRA

Protected Classes

The Pennsylvania Human Relations Act (PHRA) prohibits discrimination on the basis of:

- age
- color race
- ancestry
- national origin

retaliation

- religious creed
- sex
- familial status (only housing)
- disability and the use, handling, or training of support or guide animals

Under the **PHRA** protections are available in employment, housing, commercial property, public accommodations, and educational institutions.

Under the **Pennsylvania Fair Educational Opportunities Act (PFEOA)**, protections are available for most postsecondary schools. Coverage may otherwise be available under the PHRA, except those schools that are distinctly private.

What do I do if I believe that I have been discriminated against?

- File a complaint with the Pennsylvania Human Relations Commission within **180 days** of the date of the act of discrimination.
- Preserve any evidence that you may have to support your complaint (e.g., text messages, pictures, receipts, etc.)
- You have the right to obtain private legal services at your own expense, but this is not required.
- Pennsylvania law also protects you from retaliation. This means no one is allowed to take any action against you for filing a complaint, opposing unlawful activity, or helping with an investigation.

Examples

- Verbal harassment, shunning, slurs, and physical attacks.
- Taking action on the assumption a person cannot speak English, criticism for speaking a language other than English, or criticism for speaking English with an accent.
- Students harass or bully a peer because of their race, color, religious creed, national origin, or ancestry and the school district does not address these behaviors.
- Lowering someone's pay or paying them less than a coworker with a comparable job if the pay difference is based on factors other than job performance.
- Saying a home is rented when it is still available because the owner does not want to rent to someone of the applicant's race, color, ancestry, or national origin.
- A restaurant owner refuses to serve a customer wearing religious headgear.
- A delivery service will not deliver to a largely minority neighborhood but serves surrounding non-minority neighborhoods.

What does the PHRC do?

- Enforces the PHRA and the PFEOA
- Investigates and remedies claims of discrimination
- Holds public hearings
- Facilitates mediations
- Holds townhall meetings and community summits
- Facilitates education and outreach events and training
- Conducts social justice initiatives

To file a complaint, visit www.pa.gov/agencies/PHRC, call 717-787-4410 (717-787-7279 TTY), or contact the regional office nearest you:

Harrisburg 717-787-9780 | 717-787-7279 (TTY)

Philadelphia 215-560-2496 | 215-560-3599 (TTY) **Pittsburgh** 412-545-5395 | 412-565-5711 (TTY)

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